



#KPMG *josh*

Stepping into the sunlight: Navigating the lockdown

A primer for business and industry

April 2020

home.kpmg/in



Disclaimer

This publication contains information obtained from government communiqués, the public domain or secondary sources.

The directives of the Central and State governments are evolving in real-time. We would be reviewing and updating this accordingly. This version was last updated on 20 April 2020.

Even with the extension of the lockdown, restrictions that have been imposed in various sectors and on various activities will continue to remain in force, unless explicitly superseded by the evolving guidelines.

The information contained herein is of a general nature and is not intended to address the circumstances of any particular individual or entity. We endeavor to provide comprehensive, accurate and timely information, to the best of our knowledge and belief. However, there can be no guarantee that such information is comprehensive and accurate as of the date it is received or that it will continue to be accurate in the future. No one should act on such information without appropriate professional advice after a thorough examination of the particular situation.

Foreword

The nationwide lockdown imposed in India on 25 March 2020 is now being eased in a carefully calibrated manner, to permit businesses and industries to get back on track, for enabling livelihoods, and for reinvigorating the economy. While the rigorous lockdown regime is starting to show results, we have to constantly remain on guard, especially given the size and the vulnerability of our population. An equally compelling requirement is the need to protect the livelihoods of those at the bottom of the pyramid.

Soon after the onset of this pandemic in India, the firm took the initiative to reach out to the union government, as well as to various state governments, offering our services, our specialized expertise and our solutions, for mapping and predicting its spread and for containing its effects. We are very proud to have stepped up to support governments in this hour of national need, and we continue to be at the heart of this campaign, not only at the centre, but also across nine states. Apart from epidemic control, our teams are also working tirelessly to ensure the frictionless flow of essential commodities, as well as to revive investments and the economic engine.

India, as well as other nations across the world, are confronting very complex dilemmas, and are having to make difficult choices: between the need to ensure the isolation and the insulation of the population from the virus, and the compulsion to enable people to resume their lives and livelihoods. In India, these decisions have additional layers of complexity-given the size of our population, the variety of our states, and the nature of our settlement patterns-particularly urban clustering. The government has chosen to ease lockdown restrictions in a very carefully calibrated manner, in an attempt to wisely balance these opposing compulsions.

We have attempted to compile this compendium of lockdown policies, regulations and guidelines, spanning those prescribed by the Union government as well as the various States and Union Territories (UTs)

It is hoped that this document will prove useful to businesses as well as to individuals in their efforts to restart their enterprises, taking into account the lockdown policy architecture, as applicable.

We are alive to the fact that these guidelines are dynamic, and we have tried to capture the situation and landscape as on 20 April 2020. We will attempt to update the document as the situation evolves.

This document also contains links to the appropriate authorities who are to be approached for obtaining necessary permissions.

We trust that this compendium will prove useful in these challenging times.



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KPMG in India

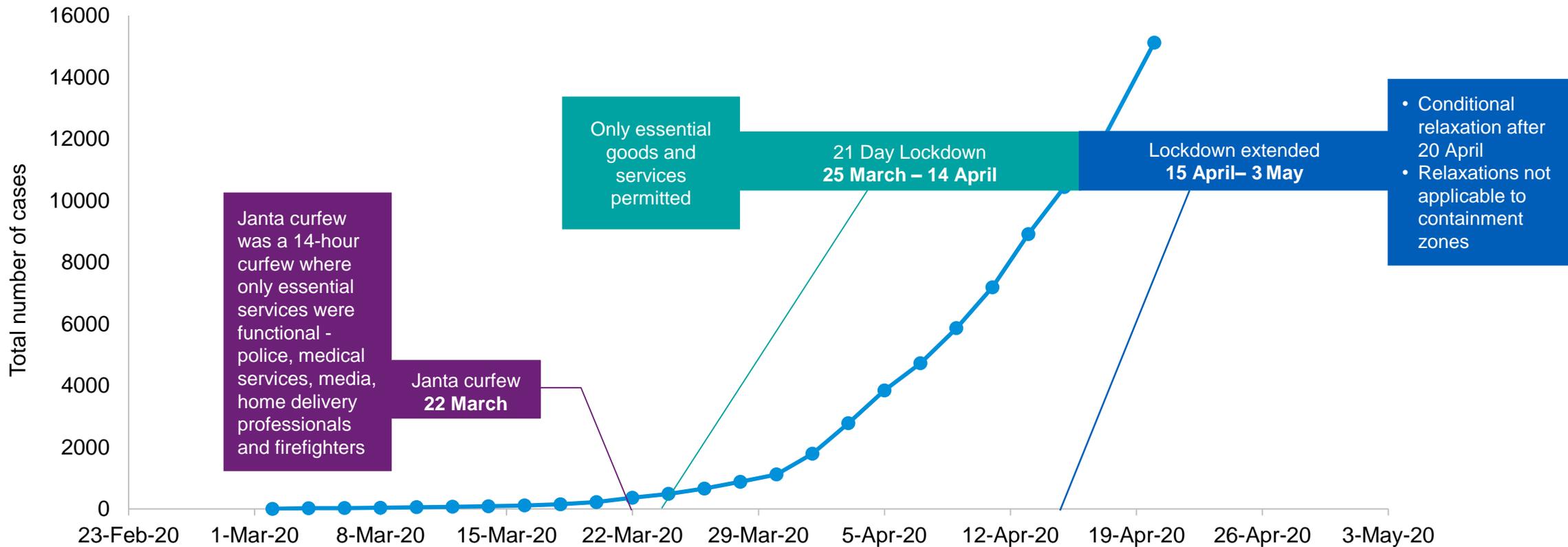
Contents

 Lockdown timeline 01	 State government guidelines 03			Frequently Asked Questions (FAQs) for investors 04 																																				
 Central government guidelines 02 Guidelines for general public Guidelines for workplace and employers Agriculture and allied sectors Manufacturing and allied sectors Services sector	<table border="1"> <tr> <td>Andaman and Nicobar Islands</td> <td>Himachal Pradesh</td> <td>Nagaland</td> </tr> <tr> <td>Andhra Pradesh</td> <td>Jammu and Kashmir</td> <td>Odisha</td> </tr> <tr> <td>Arunachal Pradesh</td> <td>Jharkhand</td> <td>Puducherry</td> </tr> <tr> <td>Assam</td> <td>Karnataka</td> <td>Punjab</td> </tr> <tr> <td>Bihar</td> <td>Kerala</td> <td>Rajasthan</td> </tr> <tr> <td>Chandigarh</td> <td>Ladakh</td> <td>Sikkim</td> </tr> <tr> <td>Chhattisgarh</td> <td>Lakshadweep</td> <td>Tamil Nadu</td> </tr> <tr> <td>D&N Haveli and Daman & Diu</td> <td>Madhya Pradesh</td> <td>Telangana</td> </tr> <tr> <td>Delhi</td> <td>Maharashtra</td> <td>Tripura</td> </tr> <tr> <td>Goa</td> <td>Manipur</td> <td>Uttar Pradesh</td> </tr> <tr> <td>Gujarat</td> <td>Meghalaya</td> <td>Uttarakhand</td> </tr> <tr> <td>Haryana</td> <td>Mizoram</td> <td>West Bengal</td> </tr> </table>			Andaman and Nicobar Islands	Himachal Pradesh	Nagaland	Andhra Pradesh	Jammu and Kashmir	Odisha	Arunachal Pradesh	Jharkhand	Puducherry	Assam	Karnataka	Punjab	Bihar	Kerala	Rajasthan	Chandigarh	Ladakh	Sikkim	Chhattisgarh	Lakshadweep	Tamil Nadu	D&N Haveli and Daman & Diu	Madhya Pradesh	Telangana	Delhi	Maharashtra	Tripura	Goa	Manipur	Uttar Pradesh	Gujarat	Meghalaya	Uttarakhand	Haryana	Mizoram	West Bengal	Applying for a pass during lockdown 05 
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Chandigarh	Ladakh	Sikkim																																						
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Delhi	Maharashtra	Tripura																																						
Goa	Manipur	Uttar Pradesh																																						
Gujarat	Meghalaya	Uttarakhand																																						
Haryana	Mizoram	West Bengal																																						
			References to relevant guidelines 06 																																					



01 Lockdown timeline

The COVID-19 lockdown in India - a timeline



Sources:

1. COVID-19 statistics, Ministry of Home and Family Welfare, accessed on 20 April, 2020
2. COVID-19 Coronavirus pandemic, India daily cases, Worldometer, accessed on 19 April 2020
3. 'Janta Curfew' to be observed on 22 March from 7 AM to 9 PM, Press Information Bureau (PIB), 19 March 2020
4. Government of India issues Orders prescribing lockdown for containment of COVID-19 Epidemic in the country, PIB, 24 March 2020
5. Ministry of Home Affairs (MHA) Order No. 40-3/2020-DM-I (A) dated 15th April 2020, accessed on 17 April 2020
6. KPMG in India analysis, 2020 based on secondary research



02 Central government guidelines

Hotspots and containment zones – definition and inclusion criteria

In order to fortify efforts to contain the pandemic, India's districts will be classified into three categories

Hotspots as areas of large outbreak or clusters with a significant spread of COVID-19¹

Categories –

1. Hotspots (Red zones)
2. Non-hotspot districts reporting cases
3. Non-infected districts (Green zones)

Inclusion criteria for hotspots –

1. Highest case load district contributing more than 80 per cent of cases in India or
2. Highest case load district contributing more than 80 per cent of cases for each state in India or
3. District with doubling rate less than four days. This exercise of identification of hotspots has to be done on a weekly basis (every Monday) or earlier.

Areas with COVID-19 cases have been divided into two zones - containment zone and buffer zone

Definition and restrictions

- An area under geographic quarantine is called a **containment zone** and its adjoining blocks will be considered as the **buffer zone**²
- These zones are to be demarcated by States/UTs/district administrations as per the guidelines² of Ministry of Home and Family Welfare (MoHFW)
- Strict movement restrictions are put in place in such areas to prevent further spread of the virus. The restrictions are slightly relaxed in the surrounding buffer zone.

Containment zones will continue to be governed by [guidelines](#) prescribed by Ministry of Home and Family Welfare (MoHFW)

Source:

1. Definition of hotspots obtained from Ministry of Home Affairs (MHA) Order No. 40-3/2020-DM-I (A) dated 15th April 2020, accessed on 17 April 2020
2. Containment Plan for Large Outbreaks Novel Coronavirus Disease 2019 (COVID-19), accessed on 19 April 2020

Note: For more information on hotspots refer to D.O. z-21020/16/2020-PH issues by Department of Health and Family Welfare, Government of India

Guidelines for the general public

✓ Permitted activities
X Restricted activities

Public gathering



- ✓ Marriages and funerals - to be regulated by the District Magistrate; in case of funerals, congregation limited to 20 persons
- X All religious places/places of worship
- X Social/political/sports/entertainment/academic/cultural/religious functions/other gatherings
- X Persons directed by health care personnel to remain under strict home/institutional quarantine
- X Moving in public without face cover.

Hospitality services



- ✓ Hotels/homestays accommodating tourists and persons stranded due to lockdown
- X Hospitality services other than those specifically permitted.

Transportation and travel



- ✓ Private vehicles for emergency services and procuring essential commodities (4 wheeler: 2 persons including driver, 2 wheeler: 1 rider)
- X Domestic and international travel (exceptions prevail)
- X Inter-district and inter-state movement of individuals
- X Public transport services (buses, metro rail)
- X Taxis, auto rickshaws, cycle rickshaws and cab aggregators.

Commercial enterprise



- ✓ Shops (including kirana and single shops selling essential goods)
- ✓ Print and electronic media (broadcasting, Direct-to-Home (DTH) and cable)
- ✓ E-commerce services for delivering only essential goods.

Other services



- ✓ Services provided by self-employed persons (electrician, repairs, plumbers, mechanics, and carpenters)
- ✓ Private security and facilities management
- ✓ Postal services, telecommunications and internet services including recharge facilities for prepaid mobile connection
- ✓ Utilities in water, sanitation and waste management sectors
- ✓ Bed side attendants and care givers of senior citizens residing in their homes.

Recreational activities



- X Cinema halls, sports complexes/gymnasiums, malls/shopping complex, swimming pools, educational/coaching institutes and entertainment parks.

Source:

1. MHA order dt 15.04.2020, with Revised Consolidated Guidelines, accessed on 17 April 2020
2. MHA Order Dated 16.4.2020 on Revised Consolidated Guidelines, accessed on 17 April 2020
3. Letter dated 21.4.2020 to Chief Secretaries and Administrators clarifying some exemptions of specific services and activities, accessed on 21 April 2020

Advisories for workspaces and employers

Standard Operating Procedure (SOP) for social distancing for offices, workplace, factories and establishments

- All areas in the premises to be disinfected using user friendly disinfectant medium
- Special transportation facilities (at 30-40 per cent passenger capacity) for employees coming from outside to avoid public transport
- Vehicles entering and exiting workplace to be disinfected mandatorily
- Mandatory thermal scanning of everyone entering and exiting the work place to be done and provision for hand wash and sanitizer to be made
- Medical insurance for the workers to be made mandatory
- Workplaces to have a gap of one hour between shifts and stagger the lunch breaks of staff, to ensure social distancing
- Large gatherings or meetings of 10 or more people to be discouraged. Seating at least 6 feet away from others
- Not more than 2/4 persons (depending on size) to be allowed to travel in lifts or hoists
- Use of staircase for climbing should be encouraged
- Strict ban of gutka, tobacco etc. and spitting should be strictly prohibited
- Total ban on non-essential visitors at sites
- List of authorised hospitals/clinics for COVID-19 to be made available at work place.

As per National Directives for COVID-19 Management

These are to be enforced by the District Magistrate through fines and penal action

Workspaces

- All workplaces shall have adequate arrangements for temperature screening and provide sanitizers at convenient places
- Workplaces shall have a gap of one hour between shifts and will stagger the lunch breaks of staff, to ensure social distancing
- Persons above 65 years of age and persons with co-morbidities and parents of children below the age of 5 may be encouraged to work from home
- Use of Arogya Setu app encouraged for all employees both private and public
- Sanitisation of workplaces between shifts
- Large meetings to be prohibited.

Manufacturing establishments

- Frequent cleaning of common surfaces and mandatory handwashing shall be mandated
- No overlap of shifts and staggered lunch with social distancing in canteens shall be ensured
- Intensive communication and training on good hygiene practices shall be taken up.

Source: MHA order dt 15.04.2020, with Revised Consolidated Guidelines, accessed on 17 April 2020

Agriculture and allied sectors - permissible activities

Agriculture/horticulture



1. All farming activities
2. Agencies engaged in agriculture products including Minimum Support Price (MSP) operations
3. Mandis operated by Agricultural Produce Market Committee (APMC)
4. Collection, harvesting etc. of minor forest produce/non timber forest produce
5. Movement of harvesting and sowing related machines
6. Machinery and spare parts shops.

Fisheries



Operations of fishing industry including feeding, harvesting, packaging, cold storage, sales and movement of fish and fish products.

Plantations



1. Operations of tea, coffee, rubber, Bamboo, Coconut, cashew, Arecanut, Cocoa, spices plantation and their harvesting, processing, packaging, sale and marketing
2. Operational at maximum 50 per cent workers.

Others

1. Shops, including ration shops under Public Distribution System (PDS), dealing with food, groceries, fruits and vegetables, dairy and milk booths, meat and fish, fodder, fertilizers, seeds and pesticides
2. Supply of food grain to Non-Governmental Organisation (NGO) etc. engaged in relief operations - INR21/kg wheat and INR22/kg for rice with no upper limit for allocation
3. Irrigation works under Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA)
4. Peripheral activities such as Manufacturing and packaging units of fertilizers, pesticides and seeds, shops of agriculture machinery, Custom Hiring Centres, spare parts (including its supply chain) and repairs and relevant Micro Small and Medium Enterprises (MSMEs).

Animal husbandry



1. Collection, processing, distribution and sale of milk and milk products
2. Operation of animal husbandry farms including poultry and hatcheries, livestock farming, operation of animal shelter homes
3. Animal feed manufacturing and feed plants
4. Operations of animal shelter homes (e.g. gaushalas).

Source:

1. MHA order dt 15.04.2020, with Revised Consolidated Guidelines, accessed on 17 April 2020
2. MHA Order Dated 16.4.2020 on Revised Consolidated Guidelines, accessed on 17 April 2020

Manufacturing and allied sectors – permissible activities

Medical devices and pharmaceuticals



Manufacturing and packaging units of essential goods drugs, pharmaceutical, medical devices, medical oxygen, their raw materials and intermediaries

Agri allied industries



1. Manufacturing and packaging units of fertilizers, pesticides and seeds
2. Food processing industries operating in rural areas
3. Jute industries with staggered shifts and social distancing.

Others

1. Operation of railways, airports, Inland Container Depots (ICDs) and seaports for cargo
2. Movement of staff and contractual labour for these operations based on passes issued by local authority
3. Construction works in urban areas where workers are available, and construction of roads, irrigation projects, buildings and industrial projects in rural areas
4. Functional cold storage and warehousing services including at ports, airports, railway stations, container depots, and other links in supply chain
5. Manufacturing and other industries in Special Economic Zones (SEZs), Export Oriented Units (EoUs), industrial estates (including ones operating in rural areas) and industrial townships
6. Production units, which require continuous process (to prevent damage to machinery) and their supply chain is allowed e.g. cement, fertilizers, steel plant etc.

Oil and gas



Refining, transportation, distribution, retail and storage of petrol, diesel, kerosene, Compressed Natural Gas (CNG), Piped Natural Gas (PNG) etc.

Mining and minerals



1. Full capacity for coal production, mines and mineral operations
2. Transportation, supply of explosives, and activities incidental to mining operations.

IT hardware



Fully functional for manufacturing of Information Technology (IT) hardware

Source:

1. MHA order dt 15.04.2020, with Revised Consolidated Guidelines, accessed on 17 April 2020
2. MHA Order Dated 16.4.2020 on Revised Consolidated Guidelines, accessed on 17 April 2020

Services and allied sectors – permissible activities (1/3)

Fully permissible activities

Healthcare



1. All healthcare (including AYUSH) establishments including hospitals, veterinary hospitals, nursing homes, clinics, dispensaries, telemedicine facilities
2. All medical research labs, COVID-19 research labs, diagnostic labs
3. Authorised private establishments supporting essential services such as home care providers, diagnostics, supply chain firms serving hospitals
4. Sale and supply of vaccines, medicines
5. Manufacturing units of drugs, pharmaceuticals, medical devices, medical oxygen, their packaging material, raw material and intermediates
6. Construction of medical/health infrastructure including manufacturing of ambulances
7. Movement (inter and intra state, including by air) of all medical/paramedical personnel and support services.

Banking, Financial Services and Insurance



1. All banking establishments and their IT vendors
2. ATM operation and cash management agencies
3. Reserve Bank of India (RBI) regulated entities, Securities and Exchange Board of India (SEBI)
4. Insurance Regulatory and Development Authority (IRDA) and insurance companies
5. Non Banking Financial Companies (NBFCs) including Housing Finance Companies (HFCs) and NBFC-MFIs (Micro Finance Institutions) with bare minimum staff
6. Cooperative credit societies.

Source:

1. MHA order dt 15.04.2020, with Revised Consolidated Guidelines, accessed on 17 April 2020
2. MHA Order Dated 16.4.2020 on Revised Consolidated Guidelines, accessed on 17 April 2020

Services and allied sectors - permissible activities (2/3)

Partially permissible activities

Transport



1. Cargo by land, rail, air and sea routes and staff to be issued passes
2. Trucks/carrier vehicles with two drivers and a helper
3. Empty carrier vehicles for delivery/pick up of goods
4. Truck repair shops and eateries on highways.

Legal services



1. Supreme Court hearing only extremely urgent cases through video conferencing
2. Urgency decided by the presiding Judge
3. High Courts directed to take measures to reduce physical presence.

Social services



1. Anganwadi center will remain closed, except for distribution of food items every fortnight at doorsteps of beneficiaries
2. Homes for children, differently abled, women etc.
3. Disbursement of social security pensions and provident fund services
4. Bed side attendants and care givers of senior citizens residing in their homes.

Education, coaching institutes



1. Education courses and training to be conducted online only
2. Maximum use of Doordarshan (DD) and other educational channels encouraged for teaching purposes.

Tourism and hospitality



Establishments can operate only if accommodating tourists, stranded persons due to lockdown, medical and emergency staff, air and sea crew or for quarantine facilities

Construction



1. Roads, irrigation projects, buildings, industrial projects including MSMEs, in rural areas only
2. All kind of projects in industrial estates (water supply, sanitation laying/erection of power transmission lines and laying of telecom optical fiber and cable along with related activities)
3. Renewable energy projects
4. Construction in urban areas with onsite workers (in Situ)
5. Brick kiln operations in rural areas.

Source:

1. MHA order dt 15.04.2020, with Revised Consolidated Guidelines, accessed on 17 April 2020
2. MHA Order Dated 16.4.2020 on Revised Consolidated Guidelines, accessed on 17 April 2020
3. Letter dated 21.4.2020 to Chief Secretaries and Administrators clarifying some exemptions of specific services and activities, accessed on 21 April 2020
4. Standard Operating Procedure for Ld. Advocate/Party-in person for Mentioning, e-Filing and Video Conferencing Hearing issued by Supreme Court of India, accessed on 20 April 2020

Services and allied sectors – permissible activities (3/3)

Partially permissible activities

Commercial and private establishments



1. Print and electronic media
2. IT and IT-enabled Services (ITeS) with up to 50 per cent strength
3. Data centers, call centers and government approved Common Service Centres (CSCs) at gram panchayat level only
4. Courier services
5. Utilities providing telecommunications and internet services including recharge facilities for prepaid mobile connection
6. Cold storage and warehousing services
7. Private security and facilities management services for maintenance of offices and residential complexes allowed
8. Services provided by self-employed persons.

Offices of Government of India



1. Defence, Central Armed Police Forces, Health and Family Welfare, Disaster management and Early Warning Agencies, National Informatics Centre, Food Corporation of India, NCC, Nehru Yuva Kendras and Customs to function without any restriction
2. Other Ministries and Departments, and offices under them, to function with 100 per cent attendance of Deputy Secretary and levels above that. Remaining officers and staff to attend upto 33 per cent.

Offices of Government of States and UTs



1. Police, home guards, civil defence, fire and emergency services, disaster management, prisons and municipal services
2. Other departments to work with restricted staff - group 'A' and 'B' officers may attend as required. Group 'C' level and below may attend upto 33 per cent of strength
3. District administration and Treasury (including field offices of the Accountant General) to function with restricted staff
4. Resident Commissioner of States/UTs, in New Delhi, only to the extent of coordinating COVID-19 related activities and internal kitchen operations
5. Forest offices: staff/workers required to operate and maintain zoo, nurseries, wildlife, fire-fighting in forests, watering plantations, patrolling etc.

Source:

1. MHA order dt 15.04.2020, with Revised Consolidated Guidelines, accessed on 17 April 2020
2. MHA Order Dated 16.4.2020 on Revised Consolidated Guidelines, accessed on 17 April 2020
3. Letter dated 21.4.2020 to Chief Secretaries and Administrators clarifying some exemptions of specific services and activities, accessed on 21 April 2020



03 State government guidelines



Please click on state name to navigate

Andaman and Nicobar Islands

Hotspot districts

1. South Andamans

Guidelines issued by the UT Administration of Andaman and Nicobar Islands

- UT administration has issued no guidelines in the public domain till date. Central Government guidelines can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- To apply for e-passes in the UT during lockdown, download the application [here](#) and submit it to the DC.

Andhra Pradesh

Hotspot districts

1. Kurnool
2. Guntur
3. Spsr Nellore
4. Prakasam
5. Krishna
6. Y.S.R.
7. West Godavari
8. Chittoor
9. Visakhapatnam
10. East Godavari
11. Anantapur

Guidelines issued by the Government of Andhra Pradesh

- These additional guidelines issued by the Government of Andhra Pradesh are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order's guidelines can be accessed [here](#)
- To apply for e-passes in the state during lockdown, registration [link](#), Tahsildar verification [link](#).

Overall lockdown and relaxations

- The state government has decided to make mandals as hotspots instead of districts. State has 97 mandals in red out of 676 mandals in State. All the red mandals and cities/towns/municipalities will be under extended lockdown till 3rd May. No relaxations/exemptions are allowed in these red mandals
- Limited activities will be permitted in Green Mandals as per Central Government Guidelines
- Department of Industries and Commerce, Government of Andhra Pradesh has also developed an Operational Guidelines on preparing workplaces for prevention of COVID-19 in Andhra Pradesh to be referred by various industries for starting operations post lockdown.

Source:

1. G.O.Rt.No.239 dated 17th April 2020 issued by Health Medical and Family Welfare Department, accessed on 20 April 2020
2. COVID Order -28 issued by Health Medical and Family Welfare Department, accessed on 20 April 2020
3. G.O.Rt.No.239 dated 18th April 2020 issued by Industries and Commerce Department, accessed on 20 April 2020

Arunachal Pradesh

No Hotspots identified by MoHFW

Guidelines issued by the Government of Arunachal Pradesh

- The Government of Arunachal Pradesh has not issued any guidelines. The Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)

Assam

Hotspot districts

1. Golaghat
2. Marigaon
3. Nalbari
4. Goalpura
5. Dhubri

Guidelines issued by the Government of Assam

- These additional guidelines issued by the Government of Assam are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).
- The state order with guidelines was issued by Chief Secretary, Government of Assam in DO no. ASDMA/27/2020, dated 18-Apr-2020
- To apply for e-passes in the state during lockdown, click [here](#).

Starting operations of exempted industries

- The exempted industries shall submit an undertaking to the Deputy Commissioner to the effect that they have made all the requisite arrangements as prescribed in the guidelines and they would strictly follow the guidelines while functioning.

Source:

1. DO no. ASDMA/27/2020, dated 18-Apr-2020 by Chief Secretary, Government of Assam

Bihar

Hotspot districts

1. Siwan
2. Munger
3. Begusarai
4. Gaya

Guidelines issued by the Government of Bihar

- The Government of Bihar has issued guidelines on opening of State Government Offices, which are in accordance with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines were issued by Joint Secretary, General Administration Department, Government of Bihar in Order no. – 4/PD-3-102/14 dated 17-Apr-2020
- To apply for e-passes in the state during lockdown, click [here](#). You may also apply through smartphone by scanning the QR code available in the link above. There are user manuals available in the link above to guide you through the ePass application process.

Chandigarh

Hotspot districts

1. Chandigarh

Guidelines issued by the UT of Chandigarh

- These guidelines issued by the UT administration of Chandigarh have the same relaxations and restrictions as the central government and are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The UT order with guidelines can be accessed [here](#)
- To apply for e-passes in the UT during lockdown, click [here](#)

Chhattisgarh

Hotspot districts

1. Korba
2. Raipur

Guidelines issued by the Government of Chhattisgarh

- The Government of Chhattisgarh has issued guidelines, which are in accordance with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the state during lockdown, click [here](#).

Dadra and Nagar Haveli and Daman and Diu

No Hotspots identified by MoHFW

Guidelines issued by the UT Administration of Dadra and Nagar Haveli and Daman and Diu

- UT administration has issued no guidelines in the public domain till date. Central Government guidelines can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- To apply for e-passes in the UT during lockdown, apply for a pass [here](#)

Delhi

Hotspot districts

1. South
2. South East
3. Shahdara
4. West
5. North
6. Central
7. New Delhi
8. East
9. South West
10. North West

Guidelines issued by the Government of Delhi

- These additional guidelines issued by the Government of Delhi are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the State during lockdown, click [here](#).

Validity of e-passes in view of extension of lockdown period till 3rd May

- Lockdown extended till 27 Apr 2020, post which the relaxations would be reviewed.
- The validity of the passes/e-passes authorisation letters (issued by Offices of District Magistrates/District Deputy Commissioners of Police/Head of the Departments or gazette Officers authorised by them) expiring on 14-Apr-2020 is hereby extended till 3-May-2020. There shall be no need to re-validate these from the issuing authority concerned.

Source:

1. Order no. – F/02/07/2020/SI/48 dated 14-Apr-2020 by Chief Secretary, Government of Delhi, accessed on 19 April 2020

Goa

No Hotspots identified by MoHFW

Guidelines issued by the UT Administration of Goa

- UT administration has issued no guidelines in the public domain till date. Central Government guidelines can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- To apply for e-passes in the UT during lockdown, apply for a pass [here](#)

Gujarat

Hotspot districts

1. Ahmedabad
2. Vadodara
3. Surat
4. Bhavnagar
5. Rajkot
6. Patan

Guidelines issued by the Government of Gujarat (1/2)

- These additional guidelines issued by the Government of Gujarat are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for passes in the state during lockdown, write to the District Collector and Sub Divisional Magistrate seeking permission.

Committee to oversee relaxation to industries and seven member panel for permissions

- A committee will be formed at the district level under the leadership of District Collector who will oversee the implementation of the relaxation to industries and commercial activities in her/his jurisdiction.
- A seven member committee comprising the Regional Head, of the concerned GIDC, Officer from the Department of Labour and Employment, Chief District Health Officer, Factory Inspector, a Deputy Municipal Commissioner in areas governed by Municipal Corporation and an officer from District Industrial Center will be formed to issue permissions as per the guidelines of Government of India for resuming industrial and commercial operations from April 20.

Working of Government Departments

- Class 1 and Class 2 employees to be called as per the requirement of the department head.
- Class 3 and Below – 33 per cent staff only
- Rest of the employees – Work from home – availability on email and phone
- Visitors are prohibited unless business critical
- Detailed SOP on office sanitisation.

Source:

1. No. –G058, dated 16-Apr-2020 from Gujarat Information Bureau, Government of Gujarat
2. No. GHR/2020/56/FAC/142020/346/M3, dated 17-Apr-2020, by Labour & Employment Department
3. IMD Letter dated 16-Apr-2020

Guidelines issued by the Government of Gujarat (2/2)

- These additional guidelines issued by the Government of Gujarat are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for passes in the state during lockdown, write to the District Collector and Sub Divisional Magistrate seeking permission.

Labour and employment

- No relaxation will be applicable in the areas identified as hotspots and containment zone
- No worker will be allowed to work for over 12 hours a day or 72 hours a week
- At least half an hour break between 6-hour shift
- No females will be allowed to work between 7 pm to 6 am
- Wages should be in proportion to existing wages.

Source:

1. No. –G058, dated 16-Apr-2020 from Gujarat Information Bureau, Government of Gujarat
2. No. GHR/2020/56/FAC/142020/346/M3, dated 17-Apr-2020, by Labour & Employment Department
3. IMD Letter dated 16-Apr-2020

Haryana

Hotspot districts

1. Nuh
2. Gurugram
3. Palwal
4. Faridabad
5. Ambala
6. Karnal

Guidelines issued by the Government of Haryana

- These additional guidelines issued by the Government of Haryana are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order was issued via Memo No. Admn III/Covid -19/2020/6222 dated 19 April by Industries & Commerce Department
- To apply for passes in the state during lockdown, click [here](#). Apply for an e-pass [here](#)

Industries

- Approval of passes for industries applying for 0-25 persons to be provided by Sub-Divisional Magistrate (SDM)
- Approval of passes for industries applying for 25-200 persons to be provided by Additional Deputy Commissioner (ADC) as well as Commissioner, Municipal Corporation
- Approval of passes for industries more than 200 persons to be provided by Deputy Commissioner (DC)

Commercial and private establishments

- Books and book shops for school and college students are permitted

Source:

1. Memo No. Admn III/Covid -19/2020/6222-A issued by Industries & Commerce Department, Government of Haryana, dated 19 April 2020, accessed on 20 April 2020

Himachal Pradesh

Hotspot districts

1. Solan
2. Una
3. Sirmaur
4. Chamba
5. Kangra

Guidelines issued by the Government of Himachal Pradesh

- These additional guidelines issued by the Government of Himachal Pradesh are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#). State Government has prepared an advisory manual for restart of operations by employers. This may be accessed [here](#)
- To apply for e-passes in the State during lockdown, click [here](#)

Process for curfew passes in Baddi-Barotiwala-Nalagarh Development Area (BBNDA) - Solan district is as follows:

1. Superintendent of Police (SP), Baddi will issue passes for Baddi/Barotiwala area on WhatsApp directly.
2. Sub-Divisional Magistrate (SDM) Nalagarh will issue passes for the Nalagarh area. Detailed instructions can be viewed [here](#).

Labour and advisory protocol

- Only locally available labour with no outside travel history will be utilised for medical/health infrastructure
- All personnel travelling to work and back in exempted category will travel not more than three in number excluding driver in Government or Government hired vehicles
- Movement of private vehicles is allowed with curfew passes and permits
- State Government has prepared an advisory manual for restart of operations by employers.

Services

- Timing of shops will be determined by District Magistrate
- IT repairs including mobile repairs will be allowed twice a week during hours fixed by the District Magistrate

Source:

1. Government of Himachal Order No. Rev (DMC) (C) 20-2/2020- COVID 19 issued by National Health Mission, Department of Health and Family Welfare, Government of Himachal Pradesh, accessed on 20 April 2020

Jammu and Kashmir

Hotspot districts

1. Srinagar
2. Bandipora
3. Baramulla
4. Jammu
5. Udhampur
6. Kupwara
7. Shopian
8. Rajouri

Guidelines issued by the UT Administration of Jammu and Kashmir

- UT administration has issued no guidelines in the public domain till date. Central Government guidelines can be accessed [here](#)
- MHA's guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- To apply for e-passes in the UT during lockdown, apply for a pass [here](#).

Jharkhand

Hotspot districts

1. Ranchi
2. Bokaro

Guidelines issued by the Government of Jharkhand

- The Government of Jharkhand has issued guidelines on opening of State Government Offices, which are in accordance with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines were issued by Chief Secretary, Government of Jharkhand in Letter no. -16/Vividh-04-10/2016 (Part-2) No.- 2181, dated 18-Apr-2020
- To apply for e-passes in the state during lockdown, click [here](#).

Karnataka

Hotspot districts

1. Bengaluru Urban
2. Mysuru
3. Belagavi
4. Dakshina Kannada
5. Bidar
6. Kalaburagi
7. Bagalkote
8. Dharwad

Guidelines issued by the Government of Karnataka

- These additional guidelines issued by the Government of Karnataka are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the state during lockdown, Bangalore: Organisations and individuals can obtain passes from KSP's e-portal [here](#).
Districts other than Bangalore: - contact your nearest district police

Defining continuous process industry

Pertaining to the MHA, GoI order, No. 40-3/2020-DM-(A), the government of India has instructed that the following continuous process industries are allowed to operate but at bare minimum strength and following social distancing guidelines.

- Integrated steel plant
- Petroleum refinery unit
- Cement plant
- Fertilizer plant
- Pulp and paper unit
- Glass manufacturing unit
- Coal tar distillation unit

No relaxations on GoI order

The state has issued directions that no relaxations as suggested in the recent MHA guidelines will be granted in the state. See above. The situation will be re-assessed on 21 April 2020.

Source:

1. Order CL 06 SPI 2020 dated 24.03.2020 , Issued by Government of Karnataka , accessed on 19 April 2020

Kerala

Hotspot districts

1. Kasaragod
2. Kannur
3. Ernakulam
4. Malappuram
5. Thiruvananthapuram
6. Pathanamthitta
7. Wayanad

State guidelines issued by the Government of Kerala (1/3)

- These additional guidelines issued by the Government of Kerala are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed here: [17 April](#) and [18 April](#)
- Applications for e-Curfew passes for transport of essential goods can be submitted [here](#). It is recommended to carry ID cards and invoice/waybill stating the origin, destination and items being moved for easy reference.

Agri, animal husbandry and allied

- Pre-monsoon sanitation and preventive activities by Health Department and local bodies
- Manufacture and movement of processed agriculture produce and kinds of cooking oil including coconut oil
- Movement, inter and intra state, of fruits and vegetables
- Local processing/value addition units in respect of agriculture produces and food grains including rice mills
- Pre-monsoon preparations for farming
- Movement of poultry/poultry products

Commercial and private establishments

- Services provided by self-employed persons, such as electricians, IT repair people, plumbers, motor mechanics, and carpenters, home nurses, domestic helpers etc.
- Local workshops, repair shops for electrical/electronic gadgets
- Sale and movement of construction materials (civil and electrical)
- Barber shops (no cosmetics/beauty therapies) on Saturday and Sunday, without AC. Only 2 people to wait at a time.
- Restaurants: Dine-in till 7 p.m. and take away till 8 p.m.

Source:

1. GAD-Covid-19 - containment activities-revised consolidated guidelines - G.O (Ms) No. 78/2020/GAD dated 17 April 2020
2. Industries (H) Department G.O.(Rt)No.293/2020/ID dated 18/04/2020

State guidelines issued by the Government of Kerala (2/3)

- These additional guidelines issued by the Government of Kerala are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed here: [17 April](#) and [18 April](#)
- Applications for e-Curfew passes for transport of essential goods can be submitted [here](#). It is recommended to carry ID cards and invoice/waybill stating the origin, destination and items being moved for easy reference.

Construction activities

- Social distancing and personal sanitation measures shall be strictly followed and will be the duty of the employer to ensure this. No person with symptoms like fever, cough etc., shall be engaged for work. Health check up of migrant workers will be the responsibility of the contractor or employer, as the case may be.
- Only minimum labourers to carry out the essential work shall be employed in the work sites.
- Migrant labourers will be employed wherever possible to enhance their livelihood

Advisory for workplaces and employers

- All units shall record the functioning (deployment of persons) of the unit through a CCTV or a Video Camera and the recording be made available for the Incident Commanders/District Administration at any point of time for verification.
- Any violation of any of these conditions, would lead to cancellation of the exemptions granted.

Offices of the State Government, autonomous bodies and local governments

- Health, police, home guards, civil defence, fire and emergency services, disaster management, prisons, legal metrology department, **including licensees and municipal and panchayat services** will function without any restrictions.
- All cooperative societies with less than 33 per cent employees.
- Panchayat, village offices will remain operational with 35 per cent strength.
- All Government offices shall continue to work for 5 days a week (Monday-Friday) till further orders.

Source:

1. GAD-Covid-19 - containment activities-revised consolidated guidelines - G.O (Ms) No. 78/2020/GAD dated 17 April 2020
2. Industries (H) Department G.O.(Rt)No.293/2020/ID dated 18/04/2020

State guidelines issued by the Government of Kerala (3/3)

- These additional guidelines issued by the Government of Kerala are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed here: [17 April](#) and [18 April](#)
- Applications for e-Curfew passes for transport of essential goods can be submitted [here](#). It is recommended to carry ID cards and invoice/waybill stating the origin, destination and items being moved for easy reference.

Movement of persons

- Movement of private vehicles will be restricted with odd-even scheme on alternate days. Vehicles with odd numbers will be permitted on Mondays, Wednesdays and Fridays. Vehicles with even numbers will be allowed on Tuesdays, Thursdays and Saturdays. The exemption from the odd and even scheme would be only for critical services and emergency operations. Lady drivers travelling solo or with dependents are exempted from this restriction.
- In all such cases, two passengers besides the private vehicle driver can be permitted in the backseat, in case of four-wheelers; however, in case of two-wheelers, only the driver of the vehicle is to be permitted.
- Pillion is allowed if it is a family member.
- Bus travel for short distance within a city or town may be permitted subject to a strict discipline as follows:
 - No standing passenger will be allowed
 - All passengers must wear masks
 - Hand sanitizers should be provided to the passengers as they enter the buses/vans.
 - Total distance-not more than 50 to 60 kms at a stretch, limited to within the district.
 - In a 3 seater row, the middle seat has to be left vacant and in a 2 seater row one seat has to be left vacant

Source:

1. GAD-Covid-19 - containment activities-revised consolidated guidelines - G.O (Ms) No. 78/2020/GAD dated 17 April 2020
2. Industries (H) Department G.O.(Rt)No.293/2020/ID dated 18/04/2020

Ladakh

Hotspot districts

1. Kargil

Guidelines issued by the UT of Ladakh

- These additional guidelines issued by the UT administration of Ladakh are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The UT order with guidelines can be accessed [here](#).

Transport

To ensure supply of essential commodities, trucks and tankers carrying these items are allowed to cross the Zojila pass. The following protocol will be followed –

- Only one driver and helper allowed with each truck
- Driver or cleaner with symptoms will not be allowed to pass
- There will be police escorts in certain areas to ensure no stoppage on the way

Source:

1. No. DivCom(L)/UTL/SOP/2020/2630-2654 dated 27.03.2020 , Issued by Administration of UT of Ladakh, accessed on 19 April 2020

Lakshadweep

No Hotspots identified by MoHFW

Guidelines issued by the UT of Lakshadweep

- These additional guidelines issued by the UT administration of Lakshadweep are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The UT order with guidelines can be accessed [here](#).

Transport

- All passenger ships and high speed aircrafts sailing from island to mainland and vice versa stand suspended.

Source:

1. F.No.E/21/7/2020-CoL dated 22.03.2020 , Issued by Administration of UT of Lakshadweep, accessed on 19 April 2020

Madhya Pradesh

Hotspot districts

1. Indore
2. Bhopal
3. Khargone
4. Ujjain
5. Hoshangabad
6. Morena

Guidelines issued by the Government of Madhya Pradesh

- The Government of Madhya Pradesh has not issued any guidelines till date. The Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- To apply for e-passes in the state during lockdown, click [here](#).

Maharashtra

Hotspot districts

1. Mumbai
2. Pune
3. Thane
4. Nagpur
5. Sangli
6. Ahmednagar
7. Yavatmal
8. Aurangabad
9. Buldhana
10. Mumbai Suburban
11. Nashik
12. Kolhapur
13. Amravati
14. Palghar

Guidelines issued by the Government of Maharashtra (1/2)

- These additional guidelines issued by the Government of Maharashtra are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order GO No.DMU/2020/CR.92/DisM -1 dated 17th April was issued by Department of Revenue and Forest, Disaster Management, Relief and Rehabilitation Government of Maharashtra accessed on 19 April 2020
- To apply for e-passes in the State during lockdown, click [link](#)
 - For the movement of employees in Maharashtra except Pune, apply [here](#)
 - For the movement of employees in Pune, apply [here](#)

Manufacturing

- MSMEs included in manufacture of activities like wheat flour, pulse and edible oils etc.
- Mining including minor minerals

Public Utilities

- All relief measures related to natural calamities especially scarcity/drought including water supply by tankers and fodder supply by vehicles

Agriculture/Horticulture

- Agencies engaged in procurement of agriculture products including Minimum Support Prices (MSP) operations for tur, cotton and harbara
- All agricultural and horticultural produce related processing, packaging and transport

Source:

1. GO No.DMU/2020/CR.92/DisM -1 dated 17th April issued by Department of Revenue and Forest, Disaster Management, Relief and Rehabilitation Government of Maharashtra accessed on 19 April 2020

Guidelines issued by the Government of Maharashtra (2/2)

- These additional guidelines issued by the Government of Maharashtra are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order GO No.DMU/2020/CR.92/DisM -1 dated 17th April was issued by Department of Revenue and Forest, Disaster Management, Relief and Rehabilitation Government of Maharashtra accessed on 19 April 2020
- To apply for e-passes in the State during lockdown, click [link](#)
 - For the movement of employees in Maharashtra except Pune, apply [here](#)
 - For the movement of employees in Pune, apply [here](#)

Services

Commercial and private establishments

- Data and call centers with bare minimum staff
- Wholesale operations and distribution network related services
- Take away/home delivery in restaurants permitted with a proper hygiene protocol
- Confectionaries, snacks (farsan) and sweet shops (with no-in dining)
- Repair shops/workshops for electric transformers required by power distribution, transmission and generation companies

Construction

- Urgent pre-monsoon works
- Continuation of construction works in Municipal Corporation of Greater Mumbai (MCGM) and Pune Municipal Corporation (PMC) with permission of Municipal Commissioner

Source:

1. GO No.DMU/2020/CR.92/DisM -1 dated 17th April issued by Department of Revenue and Forest, Disaster Management, Relief and Rehabilitation Government of Maharashtra accessed on 19 April 2020

Manipur

No Hotspots identified by MoHFW

Guidelines issued by the Government of Manipur

- The government of Manipur has not issued any guidelines till date. Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).

Meghalaya

No Hotspots identified by MoHFW

Guidelines issued by the Government of Meghalaya

- The government of Meghalaya has not issued any guidelines till date. Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).

Mizoram

No Hotspots identified by MoHFW

Guidelines issued by the Government of Mizoram (1/3)

- These additional guidelines issued by the Government of Mizoram are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the State during lockdown, contact State Control Room (Toll free 1070, landline 0389-2335842/2335837 and mobile 9366331931).

Screening and quarantine of those entering Mizoram

- All drivers and handymen who are plying vehicles carrying essential goods and other permitted items into Mizoram from outside the state will be housed in government institutional quarantine facilities. Till the time they are involved in the transport of essential goods, they will work from such quarantine facilities without coming into contact with others; they will be permitted to go home, after 14 days, post their last carriage of essential goods. During their stay at the quarantine facilities, family members and others will not be allowed to visit them.
- Tankers under All Mizoram Petroleum Dealer Association (AMPEDA) and Mizoram Tanker Drivers Association (MTDA) transporting petroleum products from outside the state will stay at the dedicated designated facility at Vairengte earmarked for them, after unloading the goods. They will work from this facility without coming into contact with their family members.
- Any medical cases (patients) who have been permitted to come home to Mizoram will stay under 'home quarantine' if the Medical Board decides so. (The permission for home quarantine can be given only by the Medical Board set up in each District for the purpose).
- Everyone who is advised to be under quarantine must register their mobile number on mCOVID-19 mobile application

Source:

1. Revised guidelines for containment of COVID-19 issued by government of Mizoram, dated 18 April 2020

Guidelines issued by the Government of Mizoram (2/3)

- These additional guidelines issued by the Government of Mizoram are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the State during lockdown, contact State Control Room (Toll free 1070, landline 0389-2335842/2335837 and mobile 9366331931).

Activities allowed without permission

- Important employees of church offices who have been permitted to attend their offices, provided such a letter is issued by the Head of the church office concerned.
- Works under MGNREGS, **MPLAD and MLALAD**
- In all the above cases, the concerned Local Level Task Force (LLTF)/Village Level Task Force (VLTF) must be informed and strict social distancing must be ensured
- Shops/establishments which stock **non-essential goods** that aid and augment developmental and infrastructural processes and provide livelihoods such as steel, cement, sand, bricks and other construction related items.
- Carpentry workshops, steel fabrication workshops, bakeries, tailoring, weaving and related activities where not more than five persons are employed.

Movement, loading/unloading of goods/cargo

- All goods traffic (essential goods) from outside Mizoram can continue to ply without permission without passes. However, they will have to submit a declaration using the prescribed form to Sub-division officer (civil) (SDO(C)) Vairengte or Sub-Deputy Commissioner (SDC) Bairabi.

Restrictions for the public

- Shops permitted to open must close by 5:00 PM
- All members and volunteers of LLTFs/VLTFs are expected to register themselves on mCOVID-19 mobile application

Source:

1. Revised guidelines for containment of COVID-19 issued by government of Mizoram, dated 18 April 2020

Guidelines issued by the Government of Mizoram (3/3)

- These additional guidelines issued by the Government of Mizoram are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the State during lockdown, contact State Control Room (Toll free 1070, landline 0389-2335842/2335837 and mobile 9366331931).

Other activities

- Developmental works such as construction of retaining walls/drains/repair of roads/buildings/bridges/earth cutting for roads and other related works will be allowed with the permission of the concerned Deputy Commissioner. Workers must be available on site and no workers must be brought in from outside.
- Self employed persons like plumbers, electricians, mechanics and skilled and semi skilled workers in carpentry and constructions will be permitted to work with the permission of LLTFs/VLTFs concerned.
- Quarrying of stone, block/brick making units, stone crushing units, saw mills can function with the permission of the Deputy Commissioner concerned.
- Courier services, e-commerce and home deliveries for essentials items such as food items, groceries, medicines and other daily need essentials can function with the permission of the Deputy Commissioner concerned.

Travel and movement of people

- Inter-state and inter-district travel by public is prohibited, with exception to those whose for travel is required/necessary for performance of Government duties.
- LLTFs/VLTFs cannot give any kind of permission for inter-state travel.
- In case of deaths and medical emergencies, Local Task Forces can give permission to close family members to travel to other places in the state with prior intimation to the Deputy Commissioner concerned

Source:

1. Revised guidelines for containment of COVID-19 issued by government of Mizoram, dated 18 April 2020

Nagaland

No Hotspots identified by MoHFW

Guidelines issued by the Government of Nagaland

- The government of Nagaland has not issued any guidelines till date. Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).

Odisha

Hotspot districts

1. Khordha
2. Bhadrak

Guidelines issued by the Government of Odisha (1/3)

- These additional guidelines issued by the Government of Odisha are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the state during lockdown, click [here](#)

Agriculture and allied – permissible activities

Farming and Horticulture activities

- Pre and post-harvesting activities
- Allied industries dealing with packing material, seed treatment, chemical supplies etc.
- All seed related activities including distribution, sale, testing, certification etc.
- Movement of vehicles involving above activities
- Excavation of farm ponds and construction of water conservation structures
- Crop cutting experiments/loss assessment for crop insurance
- IEC activities by agriculture and horticulture department
- Activities relating to Kharif loans by banks, including Odisha co-operative bank, district cooperative bank, PACS and LAMPCS'
- Procurement of pulses and oils seeds by NAFED/MARKFED and agencies allowed by NAFED

Plantations

- Pre-plantation and nursery activities, silvicultural operations, creation and maintenance of water bodies, maintenance of plantations, kendu leaf operation, procurement of NFTPs and MFPs with 50 per cent labour

Animal Husbandry

- Operation of Government veterinary hospitals, dispensaries, mobile veterinary units, livestock aid centres and allied units, private veterinary clinics, and para-veterinarians; artificial insemination and vaccination services; disease diagnostic laboratories, govt livestock and fodder farms, frozen semen bank, biological product institutes, veterinary care suppliers and retailers including veterinary medicine stores
- Agricultural horticulture produce related processing, packaging and transport

Source:

1. Following orders issued by Government of Odisha, Revenue and Disaster Management Department and accessed on 20 April 2020 - 2214/R&DM dated 17.04.2020, 2217/R&DM dated 18.04.2020 and 2226/R&DM dated 19.04.2020

Guidelines issued by the Government of Odisha (2/3)

- These additional guidelines issued by the Government of Odisha are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the state during lockdown, click [here](#)

Transportation

- Specific mention that transportation coming under fire, law and order and emergency services are allowed
- Cab aggregators for transportation of medical personnel allowed with permission

MGNREGA works

- Individual assets creation under various schemes including PMAY, BPGY, Swachh Bharat, etc. allowed
- Water supplies (both stand alone and pipe water supply with installation and repair and maintenance) allowed

Industries/Industrial Establishments

- Workshops of Indian Railways allowed to operate

Social Sector

- Production and marketing by Self Help Groups (SHGs) and activities of Mission Shakti as decided by Collectors, allowed

Construction – permissible activities

- Completion of ongoing construction works being undertaken by State Rural Development, Department of Water Resources, Public works department, Housing and Urban Development department, Energy and Panchayati Raj & Drinking Water Department

Source:

1. Following orders issued by Government of Odisha, Revenue and Disaster Management Department and accessed on 20 April 2020 - 2214/R&DM dated 17.04.2020, 2217/R&DM dated 18.04.2020 and 2226/R&DM dated 19.04.2020

Guidelines issued by the Government of Odisha (3/3)

- These additional guidelines issued by the Government of Odisha are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the state during lockdown, click [here](#)

Commercial and private establishments

- Take away and home delivery restaurants including dhabas
- Retailers of food and grocery items allowed for home delivery services
- Home delivery by operators/online delivery essential services and courier services
- Home delivery of all essential goods through e-commerce/online platforms.
- Shops that repair and service electrical and electronic appliances
- Shops dealing in construction equipment and supplies such as cement, iron rods, chips etc.

Source:

1. Following orders issued by Government of Odisha, Revenue and Disaster Management Department and accessed on 20 April 2020 - 2214/R&DM dated 17.04.2020, 2217/R&DM dated 18.04.2020 and 2226/R&DM dated 19.04.2020

Puducherry

No Hotspots identified by MoHFW

Guidelines issued by the UT Administration of Puducherry

- The UT Administration has not issued any guidelines till date. Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- To apply for e-passes in the UT during lockdown, click [here](#)

Punjab

Hotspot districts

1. S.A.S Nagar
2. Shahid Bhagat Singh Nagar
3. Jalandhar
4. Pathankot
5. Mansa
6. Amritsar
7. Ludhiana
8. Moga

Guidelines issued by the Government of Punjab

- These additional guidelines issued by the Government of Punjab are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the state during lockdown, click [here](#). You can also apply for an e-pass [here](#)

Agriculture	Industries	Commercial and private establishments	Construction
<ul style="list-style-type: none"> • Harvesting and procurement of crops is permitted • Health audit of 'mandis' to be carried out. 	<ul style="list-style-type: none"> • Industrial establishments and brick kilns are allowed to operate if they can make arrangements for stay of workers within premises as far as possible and/or adjacent buildings as Standard Operating Protocol • Bulk passes may be issued for the industrial and other establishments and other activities which have been permitted w.e.f. 20.04.2020. 	<ul style="list-style-type: none"> • Dhabas on highways permitted for take-away food items • Books and book shops for school and college students is permitted 	<ul style="list-style-type: none"> • Construction activities only where workers are available on site and no workers are required to be brought in from outside (in situ construction) will be permissible • Stone crushers, mining of sand and gravel and its transport, sale outlets of cement, steel is also allowed under head of construction activities

Source:

1. GO number SS/ACSH/2020/313 issued by Department of Home Affairs & Justice, Government of Punjab dated 18 April 2020, accessed on 20 April 2020

Rajasthan

Hotspot districts

1. Jaipur
2. Tonk
3. Jodhpur
4. Banswara
5. Kota
6. Jhunjhunu
7. Jaisalmer
8. Bhilwara
9. Bikaner
10. Jhalawar
11. Bharatpur
12. Udaipur

Guidelines issued by the Government of Rajasthan (1/2)

- These additional guidelines issued by the Government of Rajasthan are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the state during lockdown, click [here](#)

Overall lockdown measures

- Sec 144 of the Criminal Procedure Code (CrPC): Restriction on the movement and gathering of 5 or more persons under Section 144 Cr.P.C across entire State.
- Wearing masks is compulsory in public places
- Inter-State movement of Commercial/private vehicles with permit given by District administration/police in exceptional cases of emergency

Activities permissible at construction sites

- Construction of all kind of projects in Rajasthan State Industrial Development And Investment Corporation (RIICO)/Private Industrial areas
- Construction of medical/health infrastructure

Manufacturing activities permissible

- Chemical factories which are still in production cycle
- All manufacturing units for cattle and poultry feed, raw material and any other which is part of supply chain
- Manufacture of fertilizers, pesticides and seeds and units related to supply chain, raw material and intermediaries
- Cottage and home industries including Khadi
- Mining of major mineral including lignite, lead, zinc, silver, and copper
- Other minerals as permitted by Department of Mines

Source:

1. GO No.F.33(2)Home/Gr.9/2019 dated 15th April issued by Home Department, Government of Rajasthan, accessed on 19 April 2020
2. Addendum to GO No.F.33(2)Home/Gr.9/2019 dated 19th April issued by Home Department, Government of Rajasthan accessed on 20 April 2020

Guidelines issued by the Government of Rajasthan (2/2)

- These additional guidelines issued by the Government of Rajasthan are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed [here](#)
- To apply for e-passes in the State during lockdown, click [here](#)

Commercial and private establishments

Permissible activities

- Restaurants, eateries - for home delivery only
- Tyre puncture shops at reasonable distance
- Dhabas on highways at reasonable distance (e.g. 40 kms) with eating facility maintaining social distance
- Authorised company service/repair centres for all kinds of vehicles/Spare parts shops for permitted transport vehicles
- Opticians and optical shops shall be included
- Home delivery companies supplying essential goods

Agriculture/Horticulture

Permissible activities

- All activities direct and related
- Bee-keeping
- Dairy activities- all activities of the supply chain pertaining to fodder, milk production, transportation, distribution, sale etc.

Source:

1. GO No.F.33(2)Home/Gr.9/2019 dated 15th April issued by Home Department, Government of Rajasthan, accessed on 19 April 2020
2. Addendum to GO No.F.33(2)Home/Gr.9/2019 dated 19th April issued by Home Department, Government of Rajasthan accessed on 20 April 2020

Sikkim

No Hotspots identified by MoHFW

Guidelines issued by the Government of Sikkim

- The Government of Sikkim has not issued any guidelines till date. Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).

Tamil Nadu

Hotspot districts

1. Chennai
2. Tiruchirappalli
3. Coimbatore
4. Tirunelveli
5. Erode
6. Vellore
7. Dindigul
8. Villupuram
9. Tiruppur
10. Theni
11. Namakkal
12. Chengalpattu
13. Madurai
14. Tuticorin
15. Karur
16. Virudhunagar
17. Kanniyakumari
18. Cuddalore
19. Thiruvallur
20. Thiruvarur
21. Salem
22. Nagapattinam

Guidelines issued by the Government of Tamil Nadu

- These additional guidelines issued by the Government of Tamil Nadu are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order can be accessed [here](#)
- To apply for e-passes in the state during lockdown, click [here](#)

No relaxations on GoI order

The state has issued directions that no relaxations as suggested in the recent MHA guidelines will be granted in the state. Lockdown shall be extended till 3 May 2020

Telangana

Hotspot districts

1. Hyderabad
2. Nizamabad
3. Warangal urban
4. Ranga reddy
5. JugulambaGadwal
6. MedchalMalkajgiri
7. Karimnagar
8. Nirmal
9. Nalgonda

Guidelines issued by the Government of Telangana

- These additional guidelines issued by the Government of Telangana are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order G.O.Ms.No.60 issued on 19 April 2020 by Chief Secretary to Government, was accessed on 20 April 2020
 1. To apply for e-passes in the State during lockdown, click obtain movement passes for essential staff and vehicles by sending an email to covid19hyd@gmail.com.
 2. All personnel working in factories can obtain passes from the local Police Commissioner's Office in the respective district
 3. Apply for an e-pass [here](#)

Services and overall lockdown

- Telangana has extended complete lockdown and lockdown continues up to 7th May 2020
- No relaxations issued by the Central Government since 20th April are applicable in Telangana
- Night curfew will continue (from 7 pm to 5 am) till 7th May 2020
- Food delivery services banned in the state till 07.05.2020
- No increase in fees by private schools for 2020-21 academic year.

Public Utilities

- Electricity fixed charges for industries deferred for April/May month
- Lease rent not to be collected for March, April and May
- Although airlines were likely to restart domestic services from May 4, no domestic flight would be allowed in Telangana till May 7

Source:

1. GOs issued by Government of Telangana, accessed on 20 April 2020

Tripura

No Hotspots identified by MoHFW

Guidelines issued by the Government of Tripura

- The Government of Tripura has not issued any guidelines till date. Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#).

Uttar Pradesh

Hotspot districts

1. Agra
2. Gautam Buddha Nagar
3. Meerut
4. Lucknow
5. Ghaziabad
6. Saharanpur
7. Shamli
8. Firozabad
9. Moradabad

Guidelines issued by Government of Uttar Pradesh

- These additional guidelines issued by the Government of Uttar Pradesh are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed here [16 April](#) ,[17 April](#)
- To apply for e-passes in the State during lockdown, click [here](#).

Names of Continuous Process Industries permitted

- The following continuous process industries are allowed to operate but at bare minimum strength and following social distancing guidelines.
 1. Integrated steel plant
 2. Petroleum refinery unit
 3. Cement plant
 4. Chemical plant
 5. Fertilizer plant
 6. Textile
 7. Foundries
 8. Paper unit
 9. Tyre
 10. Common effluent treatment plants
 11. Sugar mills
- In these industries, movement of raw materials and maintenance activities are allowed.
- In the first phase staff strength to be upto 50 per cent
- Relaxation is applicable only to the units and not applicable to Headquarters/Management Offices.
- Movement of employees/vehicles not allowed in hotspot areas
- All workspace related precautions to be undertaken.

Source:

1. Letter No - 974/77-6-20-L.C.08/2019T.C. dated 16-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020
2. Letter No – 264/2020 /CXS -3 dated 16-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020

Uttarakhand

Hotspot districts

1. Dehradun

Guidelines issued by the Government of Uttarakhand

- The Government of Uttarakhand has issued guidelines, which are in accordance with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines were issued by Chief Secretary, Government of Uttarakhand in Order no. – PS/51/C/2020/MSME dated 17-Apr-2020
- To apply for e-passes in the state during lockdown, click [here](#).

West Bengal

Hotspot districts

1. Kolkata
2. Howrah
3. Medinipur East
4. 24 Paraganas North

Guidelines issued by the Government of West Bengal (1/3)

- These additional guidelines issued by the Government of West Bengal are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed here [16 April – Sweetmeat shops](#), [16 April – shift system for medical persons](#), [17 April – IT, ITeS industry relaxation](#), [17 April – Jute industry](#), [21 April – eAuction of Tea](#)
- To apply for e-passes in the State during lockdown, click [here](#).

Functioning of Government offices

- All the Departments and other establishments under the State Government shall start functioning with the officers of and above the rank of Deputy Secretary or equivalent and support staff of Group C and below not exceeding 25 per cent of the existing strength each day with effect from 20 April 2020.
- All such officers and staff will be drafted for duty on every alternate day.

Operations timing for Sweetmeat shops

- Sweetmeat Shops (Mishti Shops) may remain open during the period from 08:00 am to 4:00 pm each day with minimum number of staff only for take away of packed items.
Norms of social distancing should be strictly followed

Source:

1. Order No. – 85-CS/2020, dated 17-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020
2. Memorandum No – 1587-F(H), dated 16-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020
3. Order No. – 82-CS/2020, dated 16-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020

Guidelines issued by the Government of West Bengal (2/3)

- These additional guidelines issued by the Government of West Bengal are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed here [16 April – Sweetmeat shops](#), [16 April – shift system for medical persons](#), [17 April – IT, ITeS industry relaxation](#), [17 April – Jute industry](#), [21 April – eAuction of Tea](#)
- To apply for e-passes in the State during lockdown, click [here](#).

Special permission for private companies

- Permission may be given for not more than two employees of private companies to attend to office and bank related works to facilitate payment of wages/pay of their employees/workers only, for not more than two days during lockdown period. Suitable passes/endorsement by local Police Station/Sub-Divisional Officer (SDO) Office on employer's request will be provided
- Norms of social distancing should be strictly followed.

Functioning of IT and IT enabled services

- In pursuance of order issued by government of India and earlier orders in this regard, it is hereby clarified that operations in companies offering IT and ITeS are allowed with a maximum strength of 25 per cent of regular workforce with effect from 20 April 2020
- Employers/owners shall ensure that norms of social distancing and health hygiene protocols are strictly followed.

Source:

1. Order No. – 85-CS/2020, dated 17-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020
2. Memorandum No – 1587-F(H), dated 16-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020
3. Order No. – 82-CS/2020, dated 16-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020

Guidelines issued by the Government of West Bengal (3/3)

- These additional guidelines issued by the Government of West Bengal are to be read along with the Central Government guidelines which can be accessed [here](#)
- MHA order with guidelines on lockdown measures can be accessed [here](#). These are to be read along with its addendums on [16 April](#), [19 April \(i\)](#), [19 April \(ii\)](#) and [21 April](#)
- The state order with guidelines can be accessed here [16 April – Sweetmeat shops](#), [16 April – shift system for medical persons](#), [17 April – IT, ITeS industry relaxation](#), [17 April – Jute industry](#), [21 April – eAuction of Tea](#)
- To apply for e-passes in the State during lockdown, click [here](#).

Seven-day shift system for frontline medical personnel

- To mitigate daily commuting of frontline medical work personnel from to and from their homes, duty rosters of such staff will be prepared on a seven-day shift system wherein the frontline medical staff will work for seven days and then taken off-duty for next seven days.

During this period the lodging arrangement of medical staff will be made in the vicinity of their workplace to preclude the need of daily commuting.

Frontline medical staff in government hospitals are expected to stay in their headquarters and not commute daily to and from their residence.

Jute mills operational with restrictions

- Jute industries with staggered shifts and social distancing has been allowed from 20 April 2020

However, it has been decided that jute mills shall be allowed with certain restrictions.

Mill owners intending to start operations need to send their requests at cs-westbengal@nic.in

Relaxation of e-Auction of Tea

- E-Auction of tea is allowed and for any other associated activity of the tea industry specific permission may be obtained by sending a request letter at cs-westbengal@nic.in
- Norms of social distancing and proper hygiene practices must be ensured.

Source:

1. Order No. – 85-CS/2020, dated 17-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020
2. Memorandum No – 1587-F(H), dated 16-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020
3. Order No. – 82-CS/2020, dated 16-Apr-2020 issued by Chief Secretary, accessed on 19 April 2020



04 FAQs for investors

FAQs# (1/3)

1. What is a hotspot?

Hotspots refer to areas of large COVID-19 outbreaks or clusters with significant spread. These have been identified by the Ministry of Health and Family Welfare.*

2. What are containment and buffer zones?

An area under geographic quarantine is called a containment zone and its adjoining blocks will be considered as the buffer zone. Any relaxations permitted shall not be applicable to containment zones. These are to be demarcated by states/UTs/district administrations. Respective state guidelines can be referred to for more details.*

3. For how long will the lockdown continue?

The Centre has issued guidelines until 3 May 2020. However, certain States/UTs have issued specific guidelines for their respective jurisdictions.*

4. During the lockdown, which activities have been prohibited?

The following continue to remain prohibited:

- Domestic and international air travel, unless specifically permitted or for security purposes
- Train passenger travel, except for security purposes
- Buses and metro rail
- Inter-district and inter-state movement of individuals except for medical reasons or for permitted activities (e.g. employed in exempted establishment)
- Educational, training, coaching institutions
- Industrial and commercial activities other than those specifically permitted
- Hospitality services, unless specifically exempted
- Taxis and cab aggregators
- E-commerce services for non-essential goods
- Cinema halls, malls, religious/cultural function, sports complexes and similar places
- In case of funerals, congregation of more than twenty persons will not be permitted.

These FAQs are based on Centre guidelines issued by MoHFW dated 15 April 2020 and their subsequent addendums, state-specific guidelines should be additionally referred to

^ All relaxations are conditional on adherence to SOPs for social distancing and National Directives for COVID-19 management

* Please click [here](#) for links to relevant guidelines

5. What type of commercial and private establishments, will be allowed to operate?^*

- Print and electronic media (broadcasting, Direct-to-Home (DTH) and cable services)
- IT and ITeS, with upto 50 per cent strength
- Data and call centres for Government activities only
- Government approved Common Service Centres (CSCs) at Gram Panchayat level
- Courier services
- Cold storage and warehousing services, including at ports, airports, railway stations, container depots, individual units and other links in the logistics chain
- Private security services and facilities management services
- Hotels, homestays, lodges and motels for tourists and persons stranded due to lockdown, medical and emergency staff, air and sea crew
- Establishments used/earmarked for quarantine facilities
- Services provided by self-employed persons (electrician, IT repairs, plumbers, motor mechanics, and carpenters).

6. What type of construction activities are permitted? ^*

- Construction of roads, irrigation projects, buildings and all kinds of industrial projects, including Micro Small and Medium Enterprises (MSMEs), in rural areas; all projects in industrial estates, Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA) works
- Construction of renewable energy projects
- Continuation of works in construction projects, where workers are available on site and no workers are required to be brought in from outside (in situ construction)
- Brick kilns in rural areas.

FAQs# (2/3)

These FAQs are based on Centre guidelines issued by MoHFW dated 15 April 2020 and their subsequent addendums, state-specific guidelines should be additionally referred to

^ All relaxations are conditional on adherence to SOPs for social distancing and National Directives for COVID-19 management

* Please click [here](#) for links to relevant guidelines

7. I own a business, can I transport raw materials from my supplier to my plant? ^{^*}

Yes, movement, loading/unloading of goods/cargo (inter and intra State) is allowed.

- Cargo allowed by land, rail, air and sea routes and staff to be issued passes, trucks/carrier vehicles allowed with two drivers and a helper, empty carrier vehicles for delivery/pick up of goods allowed
- Truck repair shops and eateries operational on highways

8. I am an NGO service provider, am I eligible for any relaxations? ^{^*}

Yes. The following are permitted under the social sector:

- Operation of homes for children, disabled, mentally challenged, senior citizens, destitutes, women, widows
- Disbursement of pension and provident fund services provided by Employees Provident Fund Organisation (EPFO)
- Operation of Anganwadis - distribution of food items and nutrition once in 15 days at the doorsteps of beneficiaries. Beneficiaries to not attend the Anganwadis

9. I am an educator and run my coaching institute. Can I still operate?

No. All educational, training, coaching institutions etc. shall remain closed. However, these establishments are expected to maintain the academic schedule through online teaching.

10. What relaxations have been permitted to plantations? ^{^*}

- Operations of tea, coffee and rubber plantations, with maximum of 50 per cent workers
- Processing, packaging, sale and marketing of tea, coffee, rubber and cashew, with maximum of 50 per cent workers
- Bamboo, Coconut, Arecanut, Cocoa, spices plantation and their harvesting, processing, packaging, sale and marketing.

11. I own a small-sized food processing factory. Can I source materials from my supplier in rural Tamil Nadu, process it and transport the finished products to my customer in Karnataka? ^{^*}

Yes, food processing industries in rural areas are allowed to operate and all goods traffic will be allowed to ply. Further, below activities are permitted:

- All agricultural and horticultural activities and their supply chains
- Animal husbandry and fisheries including supply chains
- Cold storage and warehousing services
- Kirana shops and single shops dealing with food and groceries without any restriction on their timing of opening and closure.

12. Is the financial sector operational? ^{^*}

Yes, the following are allowed:

- All banking establishments and their IT vendors, ATMs
- Reserve Bank of India (RBI) regulated financial markets and entities
- Securities and Exchange Board of India (SEBI) and capital and debt market services
- Insurance regulatory and development authority of India (IRDA) and insurance companies
- Non Banking Financial Companies (NBFCs), including Housing Finance Companies (HFC) and NBFC-MFIs (Micro Financing Institutions) with bare minimum staff
- Cooperative Credit Societies.

13. I own a fish farming business, can I operate? ^{^*}

Yes, the following are allowed:

- Operations of the fishing (marine and inland)/aquaculture industry, including feeding and maintenance, harvesting, processing, packaging, cold chain, sale and marketing
- Hatcheries, feed plants, commercial aquaria
- Movement of fish/shrimp and fish products, fish seed/feed and workers for all these activities.

FAQs# (3/3)

These FAQs are based on Centre guidelines issued by MoHFW dated 15 April 2020 and their subsequent addendums, state-specific guidelines should be additionally referred to

^ All relaxations are conditional on adherence to SOPs for social distancing and National Directives for COVID-19 management

* Please click [here](#) for links to relevant guidelines

14. Are public utilities functional? ^*

Yes, the following are permitted

- Operations of Oil and Gas sector, including refining, transportation distribution, storage and retail of products (petrol, diesel, kerosene, Liquefied Petroleum Gas (LPG), Compressed Natural Gas (CNG), Piped Natural Gas (PNG) etc.)
- Generation, transmission and distribution of power
- Postal services, including post offices
- Water, sanitation and waste management at municipal/local body levels
- Telecommunications and internet services including recharge facilities for prepaid mobile connection

15. What relaxations have been announced for the IT/ITeS sector? ^*

The following are permitted:

- IT and ITeS establishments with up to 50 per cent strength
- Manufacturing of IT hardware
- IT repairs by self-employed persons.

16. Are private industrial establishments functional? ^*

Yes. Both Government and private establishments (listed below) are permitted to operate:

- Industries operating in rural areas
- Manufacturing and industrial establishments in Special Economic Zones (SEZs) and Export Oriented Units (EoUs), industrial townships, provided that the staff stays at the premises or nearby. Transportation to workplace is to be provided by employers
- Manufacturing units of essential goods (including drugs, pharmaceuticals, medical devices), IT hardware, packaging material
- Coal production, mines and mineral production, oil and gas exploration/refinery.

17. Are government offices functional? ^*

Yes, as listed below:

Government of India offices

- Defence, Central Armed Police Forces, Health and Family Welfare, Disaster management and Early Warning Agencies, National Informatics Centre (NIC), Food Corporation of India (FCI), National Cadet Corps (NCC), Nehru Yuva Kendras (NYKs) and Customs
- Other Ministries and Departments to function with 100 per cent attendance of Deputy Secretary and levels above that. Remaining officers and staff to attend upto 33 per cent as per requirement.

State/Union Territory Government offices

- Police, home guards, civil defence, fire and emergency services, disaster management, prisons and municipal services
- All other Departments of state/UT Governments to work with restricted staff
- District administration and Treasury with restricted staff as deemed necessary to ensure delivery of public services
- Resident Commissioner of states/UTs, in New Delhi, only to the extent of coordinating COVID-19 related activities and internal kitchen operations
- Forest offices: staff/workers required to operate and maintain zoo, nurseries, wildlife, fire-fighting in forests, watering plantations, patrolling and their necessary transport movement.

18. Where can I apply for a movement pass during lockdown?

The details may vary based on your current location, please refer to pages [105-107](#) for relevant information.



05 Applying for a pass during lockdown

Applying for a pass during lockdown (1/3)

State name	How to apply
Andaman & Nicobar Islands	Download the application here and submit it to the DC
Andhra Pradesh	<ol style="list-style-type: none"> 1. Registration link 2. DCC/MC/Tahsildar Verification link
Assam	For online application to get an e-pass for vehicles engaged in essential services, click here
Bihar	<p>For e-passes in the State during lockdown click here</p> <p>You may also apply through smartphone by scanning the QR code available in the link above.</p> <p>There are user manuals available in the link above to guide you through the ePass application process</p>
Chandigarh	Apply for a pass - here
Chhattisgarh	State has a mobile app which can be downloaded for passes.
Dadra and Nagar Haveli and Daman and Diu	Apply for a pass here
Delhi	Movement passes can be obtained online by making an application on the Delhi Police website . You can also apply for an e-pass here
Gujarat	To apply for e-passes, contact 079 2325 1900
Goa	Travel passes: Apply here
Haryana	<p>Apply on the following link</p> <p>You can also apply for an e-pass here</p>
Himachal Pradesh	<p>Apply for a curfew pass here</p> <p>Process for curfew passes in Baddi- Barotiwala-Nalagarh Development Area (BBNDA) - Solan district is as follows:</p> <ol style="list-style-type: none"> 1. SP Baddi will issue passes for Baddi/Barotiwala area on WhatsApp directly. 2. SDM Nalagarh will issue passes for the Nalagarh area. Detailed instructions can be viewed here.

Source: Respective state government websites (where available), accessed on 20 April 2020

Applying for a pass during lockdown (2/3)

State name	How to apply
Jammu & Kashmir	Apply for a pass here
Jharkhand	For e-passes in the State during lockdown for individual, private vendors, Government, PSUs, click here
Karnataka	Bangalore: Organisations and individuals can obtain passes from KSP's e-portal here Districts other than Bangalore: - contact your nearest district police
Kerala	Enlisted below is the process for resuming manufacturing operations and transportation of essential goods only. <i>Resuming operations of essential goods manufacturers:</i> <ul style="list-style-type: none"> • The Company should contact the Control Room in Directorate of Industries & Commerce (DIC) department. • DIC shall then reach out to concerned District Authorities, who shall authorise the factory to resume operations and also exempt certain workers from working in the factory. • Applications for e-Curfew passes for transport of essential goods can be submitted here Recommended to carry ID cards and invoice/waybill stating the origin, destination and items being moved for easy reference.
Ladakh	Click here to apply for an e-pass
Madhya Pradesh	For obtaining e-pass for movement of vehicles, apply here
Maharashtra	Apply on the following link for e-pass <ol style="list-style-type: none"> 1. For the movement of employees in Maharashtra except Pune, apply here 2. For the movement of employees in Pune, apply here
Mizoram	To apply for e-passes, contact State Control Room (Toll free 1070, landline 0389-2335842/2335837 and mobile 9366331931).
Odisha	Apply for an e-pass here
Punjab	e-Pass is being issued for those who are engaged in providing essential services like health, manufacturing, transport, storage, shops, banking, media persons. For e-passes, here . You can also apply for an e-pass here
Puducherry	Apply for e-pass here
Rajasthan	Apply for pass here

Source: Respective state government websites (where available), accessed on 20 April 2020

Applying for a pass during lockdown (3/3)

State name	How to apply
Tamil Nadu	Apply for a curfew pass at here
Telangana	<ol style="list-style-type: none"> E-commerce (delivery) companies to obtain movement passes your essential staff and vehicles by sending an email to covid19hyd@gmail.com. All personnel working in factories can obtain passes from the local Police Commissioner's Office in the respective district Apply for an e-pass here
Uttar Pradesh	To access pass in the State during lockdown an e-Pass management system has been facilitated
Uttarakhand	You can also apply for an e-pass at here
West Bengal	To access vehicle passes for delivery or pick up of essential commodities in the State during lockdown, click here

Source: Respective state government websites (where available), accessed on 20 April 2020



06 References to relevant guidelines

References to relevant central government guidelines*

Indicative and not exhaustive

** Subject to availability on public domain*

Ministry of Home Affairs (MHA), Government of India

- ❑ [Letter dated 21.4.2020 to Chief Secretaries and Administrators clarifying some exemptions of specific services and activities](#)
- ❑ [Letter dated 19 April 2020 to Chief Secretaries and Administrators reg. exclusion of e-Commerce](#)
- ❑ [MHA Order dated 19.4.2020 with SOP for movement of stranded labour within the State and UT](#)
- ❑ [MHA Order Dated 16.4.2020 on Revised Consolidated Guidelines](#)
- ❑ [MHA order dt 15.04.2020, with Revised Consolidated Guidelines](#)
- ❑ [Consolidated Guidelines dated 14.04.2020 of MHA on Lockdown measures on containment of COVID-19](#)

Ministry of Health and Family Welfare (MoHFW), Government of India

- ❑ [Updated Containment Plan for Large Outbreaks of COVID-19 dated 17.04.2020](#)
- ❑ [Guidelines on disinfection of common public places dated 29.3.2020](#)
- ❑ [Advisory on Social Distancing Measure in view of spread of COVID-19 disease dated 16 March 2020](#)

Supreme Court of India

- ❑ [Standard Operating Procedure for Ld. Advocate/Party-in person for Mentioning, e-Filing and Video Conferencing Hearing, dated 15 April 2020](#)

Note: These are links to external websites that will open in a new window

References to relevant state government guidelines*

Indicative and not exhaustive

** Subject to availability on public domain*

Andhra Pradesh - [link](#)

Assam

- ❑ DO no. ASDMA/27/2020, dated 18-Apr-2020 by Chief Secretary, Government of Assam

Bihar

- ❑ Order no. – 4/PD-3-102/14 dated 17-Apr-2020 by Joint Secretary, General Administration Department, Government of Bihar

Chandigarh - [link](#)

Chhattisgarh – [link](#)

Delhi - [link](#)

Gujarat - [link](#)

Himachal Pradesh – [link](#)

Haryana

- ❑ Memo No. Admn III/Covid -19/2020/6222-A issued by Industries & Commerce Department, Government of Haryana, dated 19 April 2020

Himachal Pradesh – [link](#)

Karnataka - [link](#)

Kerala – [17 April](#) , [18 April](#)

Ladakh - [link](#)

Lakshadweep – [link](#)

Maharashtra

- ❑ GO No.DMU/2020/CR.92/DisM -1 dated 17th April issued by Department of Revenue and Forest, Disaster Management, Relief and Rehabilitation Government of Maharashtra

Mizoram - [link](#)

Odisha – [link](#)

Punjab - [link](#)

Rajasthan – [link](#)

Tamil Nadu – [link](#)

Telangana

- ❑ GOs issued by Government of Telangana, accessed on 20 April 2020

Uttar Pradesh – [16 April](#) , [17 April](#)

Uttarakhand

- ❑ Order no. – PS/51/C/2020/MSME issued by Chief Secretary, Government of Uttarakhand dated 17-Apr-2020

West Bengal

[16 April – Sweetmeat shops](#) ,

[16 April – shift system for medical persons](#) ,

[17 April – IT, ITeS industry relaxation](#) ,

[17 April – Jute industry](#) ,

[21 April – eAuction of Tea](#)

Protect yourself and others!

Source:

1. Advisory on Social Distancing Measure in view of spread of COVID-19 disease, Ministry of Health and Family Welfare (MoHFW), 16 March 2020
2. 'PM advises citizens to avoid 'panic buying'; assures availability of essentials, Press Information Bureau (PIB), 19 March 2020
3. Order no: DHFW /COVID-19/2019-20/, Directorate Of Health And Family Welfare Nagaland, Government of Nagaland, 21 March 2020
4. Health Advisory for Elderly Population of India during COVID19, Ministry of Health and Family Welfare (MoHFW), 29 March 2020
5. Ministry of Home Affairs (MHA) Order No. 40-3/2020-DM-I (A) dated 15th April 2020, accessed on 17 April 2020
6. Protective measures issued by MoHFW, accessed on 20 April 2020

Social distancing is a crucial step in preventing and containing the spread of COVID-19. While several relaxations have been extended by the government, it is important to continue to follow the **social distancing guidelines and practice good hygiene**.

General best practices to follow

Indicative and not exhaustive



Maintain distance of atleast one meter between you and others outside your family unit



Cough/sneeze into flexed elbow or use a handkerchief/paper tissue to cover mouth and nose. Dispose tissue and wash hands



Disinfect often used surfaces and items



Wash hands with soap and water regularly. If soap and water are unavailable, use hand sanitizer with atleast 60 per cent alcohol for 20 seconds



Wear face cover/mask in all public places, workplaces



Senior citizens, children and persons with underlying conditions to remain at home



Avoid touching your face, mouth, nose and eyes



Avoid non-essential travel



Do not spit in public spaces



Do not stigmatise and discriminate against suspected COVID-19 case



Do not congregate in groups of five or more



Avoid shaking hands and hugging as a matter of greeting



Avoid spreading rumours/unverified information



Do not go to hospitals except for emergencies



Avoid 'panic buying'/do not hoard





Annexure Guidelines for migrant labour

Guidelines for migrant labour

- Migrant labourers currently residing in relief/shelter camps in States/UTs to be registered with the concerned local authority; their skill mapping be carried out to assess suitability for various kinds of works
- If such labourers want to return to work, they should be screened; only asymptomatic persons would be transported to their respective places of work
- During the journey by bus, adherence to safe social distancing norms to be ensured and the buses to be sanitised as per the guidelines of the Health authorities. Local authorities to provide for food and water etc., for the duration of the journey
- No interstate movement of labour allowed from where they are currently located

Source: Order no.40-3/2020-DM-1 (A) dated 19 April 2020, Ministry of Home Affairs, Gol, accessed on 19 April 2020
Note: The National Directives for COVID-19 management to be followed

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