



# Telangana State Electricity Regulatory Commission

5<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdi-ka-Pul, Hyderabad 500004

## Practice Directions for Conduct of Hearing by Video Conference

Proceedings No.TSERC/Secy/No. PD-1 /2020 Dated:09.09.2020

The Commission, in exercise of powers conferred by the Telangana State Electricity Regulatory Commission (Conduct of Business) Regulations, 2015 (Regulation No.2 of 2015), issues the following practice directions regarding the conduct of hearing by video conference.

### General

1. The hearing by video conference shall be conducted as the proceedings before the Commission in accordance with the provisions of the Regulation No.2 of 2015 and the same courtesies and protocols will be observed.
2. The hearing schedule of the Petitions to be heard by video conference will be posted on the official website of the Commission [www.tserc.gov.in](http://www.tserc.gov.in).
3. The parties whose Petitions have been listed for hearing by video conference shall inform in advance, the names of their Representatives and/or Advocates, who have been authorised to appear/present the case along with contact address, mobile number and email id, to the Secretary/TSERC at [secy@tserc.gov.in](mailto:secy@tserc.gov.in) clearly mentioning the case details.
4. The weblink for the hearing shall be emailed to the Representatives and/or Advocates who have been authorised to appear/present the case. The parties shall familiarise themselves with the video conferencing platform viz., Cisco Webex Meetings.
5. The hearing shall commence at the scheduled time on the day of the hearing and the cases shall be called in sequence.
6. The overall control and administrative privileges over the video conferencing platform, subject to the instructions of the Commission, will be exercised by the Secretary/TSERC or any other designated Officer of the Commission.

### Specific instructions to the Petitioners, Respondents and any other person permitted by the Commission to participate in the hearing

7. The parties shall have all the necessary facilities to participate in the hearing by video conference.
8. The participants shall be seated in appropriately ambient surroundings ensuring that there is no background noise or echo or any other disturbance.
9. The participants shall maintain decorum and ensure that there is no inconvenience or disturbance caused during the hearing.
10. The participants shall join the hearing using the weblink received, before the scheduled time of the hearing and ensure that they are properly visible and audible.
11. The participants are to avoid interjections altogether and only do so when absolutely essential with the leave of the Commission.
12. Any complaint in regard to the quality or audibility during the hearing shall be brought to the notice of the Commission during the hearing itself. No grievance in this regard shall be entertained after the hearing.
13. For case laws to be referred during the hearing, the parties may file such case laws well in advance along with their pleadings or may file the same along with written submissions, as permitted with scanned copy through email to Secretary/TSERC at [secy@tserc.gov.in](mailto:secy@tserc.gov.in).
14. Recording of the hearing, whether in full or part is prohibited. No proceedings, or part thereof, shall be disseminated or otherwise presented to any person. Any violation will be dealt with strictly and in accordance with the Law.

(BY ORDER OF THE COMMISSION)

Sd/-  
Secretary [FAC]  
TSERC