

The above security shall be taken for 1 month where the connection is being applied for a period upto 1 month and for 2 months where the connection is being applied for a period more than 1 month.

Provided that for consumers with contracted load in kVA, the charges as mentioned in above table shall be calculated on Rs/kVA/month basis by considering a power factor of 0.85.

Provided that no consumption security deposit shall be applicable for pre-paid meter applicants.

(b) **Material Security:**

An amount of material security (towards service line, overhead line, meter, other equipment etc.) shall be based on the estimated cost of works prepared by the Licensee within 5 days for LT connections and 15 days for HT/EHT connections from date of sanction of the load.

Provided that for temporary connections upto 10 kW and within 40 meter from the existing distributing mains, the material security shall be applicable as per table 3.3(B) below:

Table 3.3(B): Material Security for temporary connections upto 10 kW

| Sl. No. | Contracted Load | Material Security (in Rs) |
|---------|-----------------------|---------------------------|
| 1. | Upto 4 kW | 5,000/- |
| 2. | Above 4 kW upto 10 kW | 10,000/- |

- (10) The applicant shall make the payment in accordance with the demand note within 5 days of receipt of demand note failing which the sanction shall stand lapsed.
- (11) On receipt of applicable charges, as per the demand note, the Licensee shall carryout the works and energise the connection within the timeframe stipulated in Clause (15) of Sub-regulation 3.3.3 & Clause (16) of Sub-regulation 3.3.3 for LT connections and Clause (10) of Sub-regulation 3.4.3 & Clause (11) of Sub-regulation 3.4.3 for HT/EHT connections.

- (12) For extension of the period of Temporary Connection, the consumer shall apply to the Licensee in writing at least 7 days before the date of expiry of Temporary Connection.
- (13) The applicant may get the date of availing Temporary Connection postponed to a date not later than 1 month from the date of original sanction, by applying to the Licensee at least 5 days before the originally sanctioned date of commencement of supply. However, no further postponement beyond 1 month shall be permissible. In case the Temporary Connection is not availed within such postponed period, the application shall stand cancelled and any payment made towards the Temporary Connection shall be dealt as per Regulation 3.7.
- (14) On expiry of the Temporary Connection the Consumption Security after adjusting the unpaid dues shall be refunded, if any, by the Licensee. Similarly, Material Security shall also be refunded after deducting any damage to material (such as meter, transformer, isolator etc.) and dismantling charges, if applicable.

Provided that the dismantling charges shall not be more than 10% of the Material Security.

Refund of these securities shall be made within 15 days from the date of disconnection, failing which an interest as per Bank Rate shall be payable by the Licensee. In case of failure on the part of Licensee in refund of securities within the aforesaid period, a compensation shall also be payable to such consumer in accordance with prevailing provision of Standards of Performance Regulations.

3.2.4. Processing of the application where temporary connection is desired to be converted into Permanent Connections

- (1) For applicants seeking temporary connection for load upto 75 kW for construction purposes and desiring a permanent Connection on expiry of such Temporary Connection or after completion of such construction, the following process shall be applicable:
- (a) On receipt of such application, the Licensee shall conduct a route survey and accordingly prepare an estimate for releasing such Temporary Connection based on the declared prospective load (upto 75 kW) and thereafter, inform

the applicant for deposition of the requisite charges. The Licensee shall provide a copy of detailed estimate alongwith the demand note including consumption security and material security as per Clause (9) of Sub-regulation 3.2.3. On deposition of the said charges the Licensee shall release the Temporary Connection accordingly.

Provided that the Licensee, while constructing the line for such Temporary Connection, shall ensure all aspects required for releasing a safe, robust and reliable permanent connection in accordance with the CEA Safety Regulations and relevant Regulations of the CEA/Commission.

- (b) The applicant/consumer shall inform the Licensee atleast 15 days prior to expiry of such Temporary Connection for release of Permanent Connection and apply as per Sub-regulation 3.3.2 of these Regulations. The processing of such application shall be done as per Sub-regulation 3.3.3 of these Regulations.
- (c) Prior to releasing new permanent LT connection, the Licensee shall refund /recover the material security after adjusting the following:
- (i) Normative charges for service line, overhead line, substation & initial security for issuance of the Permanent Connection as per charges specified at Table 3.4 to Table 3.6 of Clause (11) of Sub-regulation 3.3.3 of these Regulations.
- (ii) Any damage to material (such as meter, transformer, isolator etc.).

Provided that the Refund of the security, if any, after due adjustment shall be made within 15 days from the date of disconnection of the temporary connection, failing which an interest as per Bank Rate shall be payable by the Licensee. In case of failure on the part of Licensee in refund of security within the aforesaid period, a compensation shall also be payable to such consumer in accordance with prevailing provision of Standards of Performance Regulations.

- (d) No dismantling charges shall be applicable in such cases.

3.3 LT connections

3.3.1. Conditions for Grant of LT connections

In addition to the general conditions for release of new connections provided at Regulation 3.1, the following conditions shall be applicable for granting the LT connections:

(1) In case of Application for Load up to 4 kW:

(a) **If the premises is within 40 meters from Licensee's existing LT distributing main:**

The Licensee shall connect the service line from the existing LT distributing main upto the consumer premises. The Applicant shall pay fixed service line charges as per Table 3.4 of Clause (11) of Sub-regulation 3.3.3 for releasing such connection. No overhead line charges shall be payable by the consumer in this case.

(b) **If the premises is beyond 40 meters from Licensee's existing 3 phase LT distributing main:**

The Licensee shall extend the existing 3 phase LT distributing main by constructing 3 phase 5 wire LT distributing main at its own cost, however, the Applicant shall pay, in addition to fixed service line charges, normative charges of LT distributing main, as per Table 3.4 of Clause (11) of Sub-regulation 3.3.3, depending upon the length of the line required for releasing such connection, except for rural hilly villages having population less than 3000 as per census 2011 where the Licensee may extend the aforesaid 3 phase LT distributing main by constructing single phase LT distributing main for giving such connection in these villages under the permissible voltage variations.

(c) **If the premises is beyond 40 meters from Licensee's existing single phase or two phase LT distributing main:**

The extension of existing LT distributing main will be done by constructing single phase or 2 phase LT distributing main by the Licensee and the

Applicant shall pay, in addition to fixed service line charges, normative charges of LT distributing main, as per Table 3.4 of Clause (11) of Sub-regulation 3.3.3, depending upon the length of the line required for releasing such connection.

(2) In case of Application for Load above 4 kW and up to 25 kW

(a) **If the premises is within 40 meters from Licensee's existing single phase or 2 phase LT Distributing main:**

The Licensee shall carry out the necessary conversion of such existing LT distributing main by 3 phase 5 wire LT distributing main at its own cost for releasing such connection. In such cases, the applicant shall pay only the fixed service line charges & initial security charges as per Table 3.5 of Clause (11) of Sub-regulation 3.3.3.

(b) **If the premises is beyond 40 meters from Licensee's existing single phase or 2 phase LT Distributing main:**

The Licensee shall carry out conversion of existing single phase or 2 phase LT Distributing main by 3 phase 5 wire LT Distributing main at its own cost. Further beyond such existing Distributing main, the Licensee shall also carry out extension by constructing 3 phase 5 wire LT Distributing main and the applicant shall pay, in addition to fixed service line charges, normative charges as per Table 3.5 of Clause (11) of Sub-regulation 3.3.3, depending upon the length of the line required for releasing such connection.

(c) **If the premises is beyond 40 meters from Licensee's existing three phase LT Distributing main:**

If the Licensee's existing 3 phase LT distributing main is beyond 40 meters, the Applicant shall pay, normative charges, as per Table 3.5 of Clause (11) of Sub-regulation 3.3.3, for the length of the line upto the existing 3 phase LT distributing main.

(3) In case of Application for Load above 25 kW, the connection shall be released only through HVDS and the Applicant shall pay normative charges as per Table 3.6 of Clause (11) of Sub-regulation 3.3.3.

Provided that where Application for load above 25 kW and upto 75 kW and release of connection through HVDS is not feasible due to existing underground network, in such cases distribution Licensee may release such connection through its existing LT underground network. The distribution Licensee shall recover the cost of sub-station, underground LT system from distributing mains to consumer premises alongwith the charges against service line and initial security as per Table 3.6 of Clause (11) of Sub-regulation 3.3.3.

Provided further that in case consumer desires to take connection for load upto 25 kW through HVDS, the distribution Licensee may release such connection by recovering cost of sub-station alongwith the charges against service line & initial security as per Table 3.5 of Clause (11) of Sub-regulation 3.3.3 and charges against 11 kV line as per Table 3.6 of Clause (11) of Sub-regulation 3.3.3.

- (4) In case of PTW connection, if the extension of the LT distributing main and/or HT main including installation of Distribution Transformer is required for releasing the PTW connection, then the Applicant shall pay in addition to fixed service line charges, normative charges of such works, as per Table 3.7 of Clause (11) of Sub-regulation 3.3.3, depending upon the length of the line required for releasing such connection.
- (5) No Single Point Bulk Supply connection shall be released on LT.

3.3.2. Application for new LT connection

- (1) A prospective consumer desirous of obtaining a new connection shall make an application to the distribution Licensee for this purpose on the specified Application Form given in Annexure-II.
- (2) Specified Application Form can be obtained free of cost from Licensee's Sub-divisional office or any other office of the Licensee or the same can be downloaded from the official website of the Licensee or even photocopied. The duly filled form can be submitted at the concerned Sub-division/Division office of the Licensee.
- (3) The applicant may apply online for new connection on the website of the Licensee and within 2 working days of the online application, if the officer of Licensee finds any deficiency, then the same shall be intimated to the Applicant via email & SMS.

Thereafter, the consumer shall remove the deficiency within next 3 working days, failing which the application shall stand lapse.

- (4) The documents required to be submitted along with the Application Form are given below:

(a) Proof of Ownership or Occupancy

- (i) The Applicant shall submit self attested copy of any one of the following documents as proof of ownership or occupancy over premises for which the connection is required:
- a) Sale deed or lease deed (with latest rent receipt issued within three months prior to the date of application) or khasra or khatauni (inclusion of Applicant's name in the khasra or khatauni shall be sufficient for this purpose).
 - b) Registered General Power of attorney.
 - c) Municipal tax receipt or Demand notice or any other related document.
 - d) Letter of allotment.
 - e) An Applicant who is not an owner but an occupier of the premises shall along with any one of the documents listed at a) to d) above also furnish a no objection certificate from owner of the premises.

Provided that in case the Applicant is unable to submit any of the document listed at a) to e) above, then the Applicant shall be charged thrice the amount of security as per Table 3.4 to Table 3.6 of Clause (11) of Sub-regulation 3.3.3. The owner of the premises, if different from the Applicant, shall not be liable for payment of any dues against such connection.

Provided further that where the applicant is unable to submit the documents mentioned at a) to e) above and objection has been raised on the premises by District Magistrate/Government Authorities/Government under whose jurisdiction premises falls, the Licensee shall not grant new connection to such Applicant.

Provided also that where the court has decided the ownership or occupancy of the premises in favor of a person other than the applicant, the Licensee shall not grant connection to such Applicant.

(b) Statutory Permissions/Registrations

- (i) Proof of making application for approval/permission/NOC of the competent authority such as Pollution Control Board, Director of Industries etc., if required under any law/statute.
- (ii) In case of a partnership firm, partnership deed and list of Partners alongwith their certified addresses.
- (iii) In case of a Limited Company, Memorandum of Association, Articles of Association, Certificate of Incorporation.

(c) Identity Proof

- (i) If the Applicant is an individual, copy of any one of following documents shall be furnished as identity proof:
 - a) Aadhar Card
 - b) Electoral identity card
 - c) Passport
 - d) Driving license
 - e) Photo ration card
 - f) Photo identity card issued by Government Agency
- (ii) If the applicant is a company, firm, trust, school/college, government department etc., application shall be signed by competent authority like Director, Proprietor, Partner, Branch Manager, Principal, Executive Engineer along with certified copy of relevant resolution/authority letter of the company/institution concerned etc. Such person shall also submit copy of any of the identity proofs mentioned above at (i).

(d) **Undertaking**

An undertaking in the format given in **Appendix of Annexure-II** certifying that the wiring and other electrical works in the premises has been done in accordance with the provisions of the applicable Act /Rules & Regulations.

3.3.3. Processing of Application for LT Connection

- (1) On receipt of duly filled Application Form, the authorized officer of the Licensee shall check the Application Form and deficiencies, if any, observed in the Application Form shall be got rectified from the Applicant immediately. The Licensee shall register the Application by putting a Unique Application Number/ Registration Number both on the Application Form and the Acknowledgement Form and thereafter, issue dated acknowledgement of the same to the Applicant.
- (2) In case of online application, the officer of the Licensee shall check the online application form and if any deficiency is observed, the Licensee shall intimate the same to the Applicant within 2 working days of filing of the application via email & SMS. Thereafter, the consumer shall remove the deficiency within next 3 working days, failing which the application shall stand lapse. On receipt of duly filled online application form the Licensee shall issue an online acknowledgement immediately.
- (3) Subsequent to issuance of acknowledgement, Licensee shall ascertain whether any dues are outstanding on the premises, and if so, the Licensee shall issue a demand note within 5 days from date of receipt of Application Form giving full details of such outstanding amount. The Applicant shall be required to deposit outstanding dues within 15 days failing which his Application shall lapse and the Applicant shall be informed accordingly in writing under acknowledgement.
- (4) The Licensee shall also inspect and test the Applicant's installation, as required of him under provisions of Regulation 31 of the CEA Safety Regulations in the presence of the Applicant or his representative within 5 days from the date of receipt of the Application Form. Testing of installation shall be done as per procedure laid down in Regulation 33 of the CEA Safety Regulations and the inspecting officer shall maintain a record of test results obtained in the form given

at Annexure-I (A) as required of him under Regulation 31 of the CEA Safety Regulations. The Licensee shall also ascertain the requirement of extension of distributing mains i.e. overhead line and other associated works.

If required, the Licensee shall conduct the route survey and prepare estimate of the works in accordance with the Regulations within 10 days from the date of receipt of the Application Form. The Licensee shall provide a copy of detailed estimate alongwith the demand note.

- (5) If upon inspection, the Licensee finds any defect, like the installation having not been completed or bare ends of conductor or joints having not been properly covered with insulating tape or that the wiring is of such nature that it is dangerous to life / property etc., he shall intimate the same to the Applicant on the spot under proper receipt in the form given at Annexure-I (A).
- (6) Licensee shall also record correct and full address of the premises, if not provided in the Application, along with land mark near the property or GPS co-ordinates (wherever available) and also pole number from where service connection is proposed to be given.
- (7) The Applicant shall get all the defects removed within 15 days and inform the Licensee in writing under acknowledgement. In case Applicant fails to remove such defects or fails to inform the Licensee about removal of the defects, the Application shall stand lapsed and Applicant shall apply afresh.
- (8) Upon receipt of information from Applicant about removal of defects, the Licensee shall re-inspect and test the installations within 5 days from receipt of such information and if the defects pointed out earlier are found to persist, the Licensee shall again record the same in the form given at Annexure-I (A) and hand over a copy of the same to Applicant or his representative available on site and the application shall then stand lapsed. If the Applicant is aggrieved by this action of the Licensee, he may appeal to the Electrical Inspector, whose verdict in the matter shall be final and binding.
- (9) If on inspection no deficiency is found or the deficiencies are found to have been removed and there are no outstanding dues or the same have been cleared, the

Licensee shall sanction the load, as applied for, by the Applicant and intimate the same to the Applicant in writing within 5 days thereafter. In case Applicant does not receive any deficiency note or demand note for the outstanding dues within 5 days from the date of receipt of Application, the load, as per sub-regulation hereinabove, shall be deemed to have been sanctioned and Licensee shall not deny grant of the connection on these grounds.

- (10) The load for Residential Complex/Non-Residential Complex/Multiplex/Malls/Townships etc. to be constructed by Developer, shall be determined as per the norms specified in Annexure-IV of these Regulations.
- (11) Within 5 days from sanction of the load, the Licensee shall issue a demand note alongwith a copy of detailed estimate to the Applicant based on the determined charges given in tables below and the Applicant shall deposit the aforesaid charges in cash or through demand draft or electronic mode (RTGS/NEFT/IMPS) acceptable to the Licensee within 30 days.

Table 3.4: Service Line charges, Overhead & Underground line charges and Initial security for loads upto 4 kW

| Sl. No. | Contracted Load | Service Line Charges & Overhead/Underground line charges | | | Initial security (Rs./kW) | | |
|---------|------------------------------------|--|--------------|---|---------------------------|--------------|---------------------------------------|
| | | Service line charges (Rs.) | | Overhead line & Underground charges if premises is beyond 40 meters of the Licensee's existing LT distributing main (Rs.) | Domestic | Non-Domestic | LT Industries/ Govt. Public Utilities |
| | | Overhead | Under-ground | | | | |
| 1. | BPL consumers (upto 1 kW)* | 100 | 100 | Overhead- Rs. 300 Underground- Rs. 300 | 100 | - | - |
| 2. | Upto 4 kW | 1000 | 2000 | Overhead-Rs. 1500 per 10 meters or part thereof | 600 | 1500 | 1500 |
| | Upto 4 kW (Through Pre-paid meter) | 1000 | 2000 | Underground- Rs. 4500 per 10 meters or part thereof | - | - | - |

*[In case a BPL consumer applies for load above 1 kW, he shall be liable to pay normative charges as per Sl.no. 2 of Table 3.4 & Table 3.5 as applicable]

Table 3.5: Service Line charges, Overhead/Underground line charges and Initial security for load above 4 kW and upto 25 kW

| Sl. No. | Contracted Load | Service Line Charges & Overhead/Underground line charges | | | Initial security (Rs./kW) | | |
|---------|-----------------|--|--------------|---|---------------------------|--------------|---------------------------------------|
| | | Service line charges (Rs.) | | Overhead line & Underground charges if premises is beyond 40 meters of the Licensee's existing LT distributing main (Rs.) | Domestic | Non-Domestic | LT Industries/ Govt. Public Utilities |
| | | Over-head | Under-ground | | | | |

| | | | | | | | |
|----|---|------|-------|---|-----|------|------|
| 1. | Above 4 kW and upto 10 kW # | 2000 | 5000 | Overhead-Rs. 4500 per 10 meters or part thereof Underground- Rs. 13500 per 10 meters or part thereof | 600 | 1500 | 1500 |
| | Above 4 kW and upto 10 kW (Through Pre-paid meter) # | 2000 | 5000 | | - | - | - |
| 2. | Above 10 kW and upto 25 kW # | 4000 | 10000 | Overhead-Rs. 4500 per 10 meters or part thereof Underground- Rs. 13500 per 10 meters or part thereof | 600 | 1500 | 1500 |
| | Above 10 kW and upto 25 kW (Through Pre-paid meter) # | 4000 | 10000 | | - | - | - |

Applicant seeking HVDS connection under second proviso of Clause (3) of Sub-regulation 3.3.1 shall pay the charges for sub-station of 25 kVA (for load upto 20 kW) as Rs. 1,50,000/- and of 63 kVA (for load from 21 kW upto 25 kW) as Rs. 2,00,000/- alongwith cost of 11 kV line extension as per Table 3.6 below and service line & initial security charges as per Table 3.5.

Table 3.6: Service Line charges, Charges for construction of Overhead/Underground 11 kV line, Substation and Initial security for load above 25 kW and upto 75 kW

| Sl. No. | Contracted load | Service Line Charges, Charges for construction of Overhead/Underground 11 kV line & Substation | | Charges for construction of Overhead/Underground 11 kV line & Substation (Rs.) | Initial security (Rs./kW) or (Rs./kVA) | | |
|---------|--|--|-------------|---|--|--------------|---------------------------------------|
| | | Service line charges (Rs.) | | | Domestic | Non-Domestic | LT Industries/ Govt. Public Utilities |
| | | Overhead | Underground | | | | |
| 1 | 11 kV line Cost | | | | | | |
| | Above 25 kW and upto 50 kW** | 6000 | 15000 | Overhead-Rs. 8000 per 10 meters or part thereof Underground- Rs. 30000 per 10 meters or part thereof | 600 | 1500 | 1500 |
| | Above 50 kW and upto 75 kW** | 8000 | 20000 | | | | |
| 2 | 11 kV Substation Cost | | | | | | |
| | Above 25 kW upto 50 kW | Construction of 63 kVA s/s | | 2,00,000 | | | |
| | Above 50 kW upto 75 kW | Construction of 100 kVA s/s | | 2,50,000 | | | |
| 3 | Increasing capacity of transformers | | | | | | |
| | 63 kVA to 100 kVA | | | 50,000 | | | |

** For areas with underground network only- Applicant seeking connection under first proviso of Clause (3) of Sub-regulation 3.3.1 shall pay the charges for sub-station of 63 kVA/100 kVA alongwith cost of LT mains extension for Rs 20,000/- per 10 meters or part thereof and service line & initial security charges as per Table 3.6.

Table 3.7: Service Line charges, overhead line charges and Initial security for Private Tube Wells (PTW) having load above 5 B.H.P. and upto 20 B.H.P.

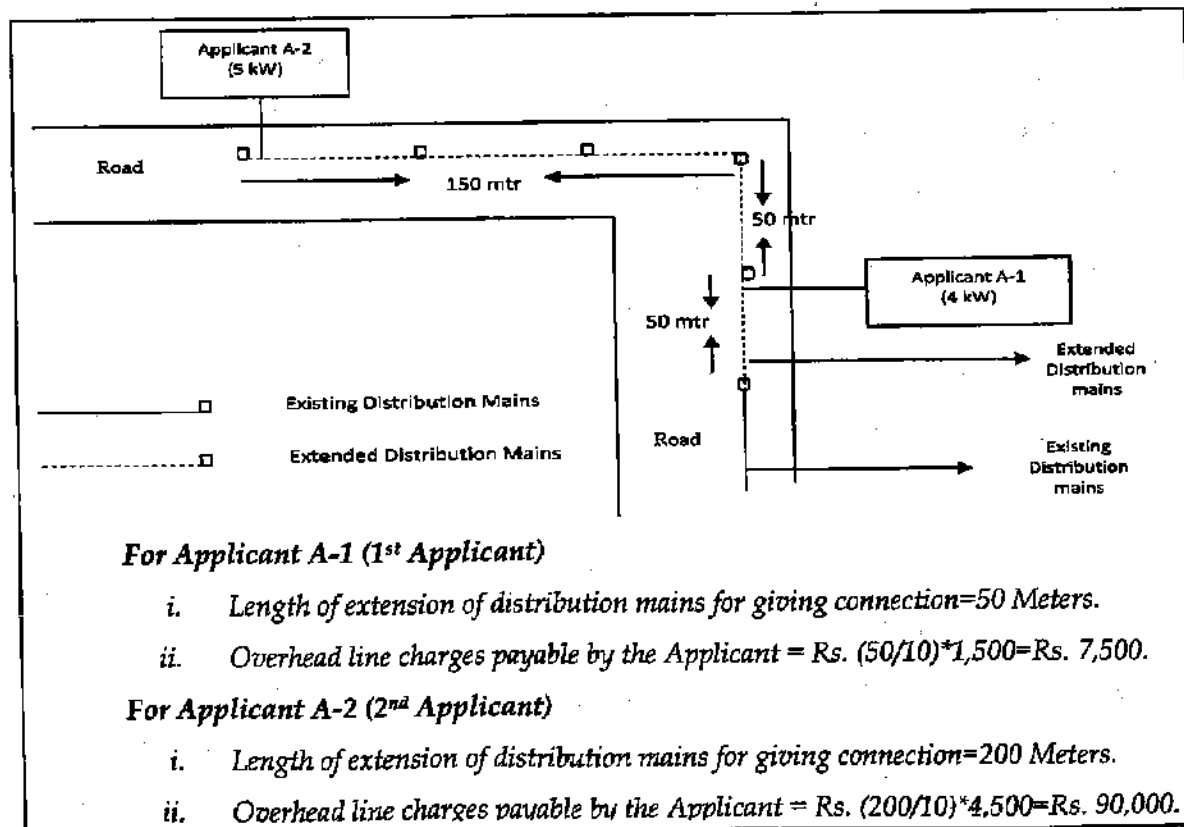
| Sl. No | Contracted load | Service line charges (Rs.) | Charges for extension of existing LT distributing mains and/or HT main including installation of Distribution Transformer (Rs.) | Initial security (Rs./B.H.P.) |
|--------|-----------------------|----------------------------|---|-------------------------------|
| 1 | 5 B.H.P. to 20 B.H.P. | 1000 | Rs. 750 per 10 meters or part thereof | 200 |

- (12) At least 3 months before the beginning of every financial year, the distribution Licensee may submit, if necessary, proposal for revision of charges as per Table 3.4 to Table 3.7 along with supporting calculations and justification for approval of the Commission. Charges once approved shall remain valid till further revision by the Commission.
- (13) Applicant shall be liable to pay charges for the overhead line, as applicable in accordance with the above Tables, for that length of the LT Distributing mains actually extended for giving supply to such Applicant.

Provided that where existing LT distribution system is on LT AB cable, further extension of the same shall be done through LT AB cable. In such cases, the applicant shall pay the normative charges as specified in the Table 3.4 to 3.7 above as applicable.

- (14) Apart from the charges determined in the Table 3.4 to Table 3.7 above, no other charges such as cost of meter, cost of miscellaneous material, cable, processing fees etc. shall be payable by the Applicant of a new connection.

Illustration: Calculation of the length of extension of the existing Distributing main



- (15) Where a new connection does not require extension of its distributing mains or laying of new distributing mains or commissioning a new substation, the Licensee shall be under obligation to energize the connection through a correct meter within 15 days from the date of application.

[Here date of application shall be the date of receiving application form complete in all respects in the appropriate format, as required by the Distribution Licensee, along with documents showing payment of necessary charges and other compliances.]

- (16) Where a new connection requires extension of distributing mains or laying of new distributing mains or commissioning of a new substation, the Licensee shall inform such Applicant the time required to give the supply and the same shall not exceed:

- (a) 60 days if only extension of distributing mains is required.
(b) 90 days if commissioning of new 11/0.4 kV substation is required.
(c) 180 days if commissioning of new 33/11 kV substation is required.

- (17) If the Licensee fails to provide connection to an Applicant within the period specified above, he shall be liable to pay penalty @ Rs 5 per Rs 1000 (or part thereof) of the amount deposited by the Applicant subject to a maximum of Rs. 1000 for each day of default.

- (18) Without prejudice to the penalty levied on the Licensee, if the Licensee fails to provide connection to an Applicant within the period specified above, he shall be liable to pay a compensation @ Rs 5 per Rs 1000 (or part thereof) to the Applicant on the amount deposited by the Applicant subject to a maximum of Rs. 500 for each day of default.

Provided that the total amount of compensation shall be limited to the amount deposited by the applicant.

- (19) Licensee shall submit to the Commission monthly division-wise report on delay in release of New LT Connections as per Annexure-VI and shall deposit the

- penalty alongwith the said report, accrued on account of the defaults /delays occurred in the connections released, during the period.
- (20) In case of any compensation claim, the consumer shall apply to the distribution Licensee in the manner provided in the prevalent SOP Regulations of the Commission.
- (21) In case the connection has not been energized as per these Regulations, the Applicant may lodge a complaint about it with the Consumer Grievance Redressal Forum of respective areas giving full details such as date of Application, date of inspection by Licensee etc.

3.4 HT/EHT Connections

3.4.1. Conditions for Grant of HT/EHT Connections

- (1) All loads above 88 kVA shall be released on HT/EHT with contracted load in kVA.

Provided that all loads more than 1 MVA shall be sanctioned with independent feeders emanating from nearest 33kV/66kV/132kV/220kV substations with metering arrangements at both ends.

Provided further that where the right of way for the proposed independent feeder is not available, such loads above 1 MVA may be sanctioned either through underground cables or from the existing feeder subject to availability of 25% spare capacity after addition of proposed load on such feeder.

Provided also that industries seeking connection for Continuous supply, irrespective of load applied for, shall be released through independent feeder only. If the applicant demands such connection through underground cables, the Licensee shall grant the same.

Provided also that, in case due to field constraints release of connection through independent feeder for a continuous supply industry is required to be released through an existing independent feeder, then the distribution Licensee may release such connection subject to the condition that only similar type of continuous supply industries are connected to such existing feeder.

Provided also that all steel units like Induction/ Arc furnaces or Rolling Mills, Re-rolling mills, Mini steel plants, etc., irrespective of load applied for, shall be sanctioned load at 33 kV or above and through independent feeder only. If the applicant demands such connection through underground cables, the Licensee shall grant the same.

Provided also that, in case the existing Steel Units having connection at 11 kV shall be permitted to enhance their load so that their contracted load after such enhancement does not exceed 1000 KVA.

- (2) A connection will be given to a new consumer only with a correct 3 phase 4 wire energy meter having specifications as provided in the Central Electricity Authority (Installation & Operation of Meters) Regulations, 2006 as amended from time to time and the same shall be installed as specified in the said Regulations.
- (3) For all new connections at HT and EHT, next higher standard single ratio Current Transformer (CT) of accuracy class as given in Clause (5) below shall be used. Under any circumstances multi ratio CT shall not be used for metering purpose. Cross-sectional area of cables between CT and meter shall not be less than 6 sq. mm.
- (4) For all new connections at HT and EHT, Potential Transformer (PT) of accuracy class as given in Clause (5) below shall be used for metering. Cross-sectional area of cables between PT and meter shall be not less than 6 sq. mm. No other load shall be put on measuring PT except load of Automatic Meter Reading (AMR) modem, if any, installed by the distribution Licensee for the purpose of remote meter reading. Provided that the total burden on metering core of PT including burden of lead cable, meter(s), AMR modem, if any, connected thereto shall not exceed the rated burden.
- (5) Meters, Current Transformers (CT) and Potential transformers (PT) shall meet the following requirements of Accuracy Class as provided in the Central Electricity Authority (Installation & Operation of Meters) Regulations, 2006 as amended from time to time:

Table 3.8: Accuracy Class of Metering System

| Voltage of supply | Meter | CT & PT |
|--------------------------------|----------------|----------------|
| Above 650 Volts and upto 33 kV | 0.5S or better | 0.5S or better |
| Above 33 kV | 0.2S or better | 0.2S or better |

Provided that the accuracy class of CTs and PTs shall not be inferior to that of associated meters and the existing CTs and PTs not complying with these Regulations or found defective/saturated shall be replaced by new CTs and PTs of the Accuracy class given in the Table 3.8.

3.4.2. Application for new HT/EHT Connection

- (1) A prospective consumer desirous of obtaining a new electricity connection shall make an application to the distribution Licensee for this purpose on the specified Application Form given in Annexure-III at concerned divisional office, accompanied by non-refundable Registration-cum-Processing fee as given in Table:

Table 3.9: Registration-cum-Processing fee for new HT/EHT Connection

| Description | Charges in Rs. |
|-------------------------------|----------------|
| Connection at 11 kV | 7,500/- |
| Connection at 33 kV | 15,000/- |
| Connection at 132 kV | 40,000/- |
| Connection at 220 kV or above | 75,000/- |

- (2) Specified Application Forms can be obtained free of cost from distribution Licensee's divisional and sub-divisional office or any other office or the same can be downloaded from the official website of the distribution Licensee or even photocopied.
- (3) The applicant may also apply online for new connection on the website of the Licensee.
- (4) The documents required to be submitted along with the Application Form are given below:

(a) Proof of Ownership or Occupancy

- (i) The Applicant shall submit self attested copy of any one of the following documents as proof of ownership or occupancy over premises for which the connection is required :
- a) Sale deed or lease deed (with latest rent receipt issued within three months prior to the date of application) or khasra or khatauni (inclusion of Applicant's name in the khasra or khatauni shall be sufficient for this purpose).
 - b) Registered General Power of attorney.
 - c) Municipal tax receipt or Demand notice or any other related document.
 - d) Letter of allotment.
 - e) An Applicant who is not an owner but an occupier of the premises shall along with any one of the documents listed at a) to d) above also furnish a no objection certificate from owner of the premises.

(b) Statutory Permissions/Registrations

- (i) Proof of making application for approval/permission/NOC of the competent authority such as Pollution Control Board, Director of Industries etc., if required under any law/statute.
- (ii) In case of a partnership firm, partnership deed and list of Partners alongwith their certified addresses.
- (iii) In case of a Limited Company, Memorandum of Association, Articles of Association, Certificate of Incorporation and list of Directors alongwith their certified addresses.

(c) Identity Proof

- (i) If the Applicant is an individual, copy of any one of following documents shall be furnished as identity proof:
 - a) Aadhar Card

- b) Electoral identity card
 - c) Passport
 - d) Driving license
 - e) Photo ration card
 - f) Photo identity card issued by Government Agency
- (ii) If the applicant is a company, firm, trust, school/college, government department etc., application shall be signed by competent authority like Director, Proprietor, Partner, Branch Manager, Principal, Executive Engineer along with certified copy of relevant resolution/authority letter of the company/institution concerned etc. Such person shall also submit copy of any of the identity proofs mentioned above at (i).
- (d) Undertaking for tentative date on which applicant's works would be completed and ready for energisation.

3.4.3. Processing of Application and execution of work by Distribution Licensee

- (1) On receipt of duly filled Application Form, the authorized officer of the distribution Licensee shall check the Application Form and deficiencies, if any, observed in the application shall be got rectified from the applicant immediately. The authorized officer of the distribution Licensee shall register the application with Unique Application Number/Registration Number and issue a dated acknowledgement of the receipt of application.
- (2) In case of online application, the officer of the Licensee shall check the online application form and if any deficiency is observed, the Licensee shall intimate the same to the Applicant within 2 working days of filing of the application via email & SMS. Thereafter, the consumer shall remove the deficiency within next 3 working days, failing which the application shall stand lapse. On receipt of duly filled online application form the Licensee shall issue an online acknowledgement immediately.
- (3) Subsequent to issuance of acknowledgement, Distribution Licensee shall ascertain whether any dues are outstanding on the premises and, if so, the distribution

Licensee shall issue a demand note within 5 days from date of receipt of Application Form giving full details of such outstanding amount and 15 days time for depositing the same.

Provided that if the applicant does not receive any deficiency note or demand note for the outstanding dues within 5 days from the date of receipt of application, the Licensee shall not deny grant of the connection on this ground.

- (4) The applicant shall be required to deposit outstanding dues within the aforesaid period of 15 days failing which his application shall lapse and the applicant shall be informed accordingly in writing under acknowledgement. In cases where the applicant deposits the outstanding dues within 15 days, the date of receipt of application shall be deemed to be date of deposition of outstanding dues.
- (5) Distribution Licensee shall, within one month from date of receipt of application, study the feasibility of providing such connection including route survey for line and associated works and sanction the load. In case, works related to transmission Licensee at 132 kV or 220 kV are required to be executed, the distribution Licensee shall immediately intimate the transmission Licensee for carrying out such study and take the estimate of works charges from it. The distribution Licensee shall ensure that it informs the applicant, the estimated amount that is required to be deposited, in accordance with Table 3.10, and the date by which the said amount is to be deposited within the said period of one month. The distribution Licensee shall also indicate in the above communication, the approximate time frame for providing such connection, which shall not be more than that specified in these Clause (10) and Clause (11) below or tentative date indicated by consumer in his application, whichever is later.
- (6) All EHT works at 132 kV and 220 kV shall be executed by transmission Licensee. Prior intimation, along with amount of estimated works charges deposited by applicant for such works, to the transmission Licensee would be required to be given by the distribution Licensee sufficiently in advance so as to meet the overall time frame laid down in these Regulations, failing which both the Licensee shall be held responsible for the non-compliance of the Regulations and shall be liable for punitive action. For feeders emanating from its 132 kV/220 kV substations, the