

5. ਪ੍ਰੋਜੈਕਟ, ਸਟੇਟ ਡਿਸਪਿਊਟ ਰਿਡਰੈਸਲ ਕਮਿਸ਼ਨ (ਪੰਜਾਬ) ਐਸ.ਸੀ.ਓ.ਨੰ: 3009-10, ਸੈਕਟਰ-22, ਚੰਡੀਗੜ੍ਹ
6. ਸਕੱਤਰ, ਪੀ.ਐਸ.ਈ.ਆਰ.ਸੀ., ਐਸ.ਸੀ.ਓ.ਨੰ: 220-221, ਸੈਕਟਰ-34 ਏ, ਚੰਡੀਗੜ੍ਹ।
7. Ombudsman, ਬਿਜਲੀ, ਪੰਜਾਬ, 66 ਕੇ.ਵੀ. ਗਰਿਡ ਸਬ ਸਟੇਸ਼ਨ, ਪਲਾਟ ਨੰ: ਏ-2, ਉਦਯੋਗਿਕ ਖੇਤਰ, ਫੇਸ 1, ਐਸ.ਏ.ਐਸ. ਨਗਰ (ਸੋਹਾਣੀ)-160055
8. ਨਿੱਜੀ ਸਕੱਤਰ ਟੂ ਬਿਜਲੀ ਮੰਤਰੀ, ਪੰਜਾਬ ਸਿਵਲ ਸਕੱਤਰੇਤ, ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ
9. ਚੀਫ ਕੋ-ਆਰਡੀਨੇਟਰ, ਉਦਯੋਗ ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ ਆਫ ਇੰਡੀਸਟਰੀਜ਼ ਪੰਜਾਬ, ਸੈਕਟਰ -17, ਚੰਡੀਗੜ੍ਹ।

ਸੀ.ਕੇ. ਟੂ ਇੰਜ/ਐਮ/ਐਚ.
ਵਾ ਮੁੱਖ ਇੰਜੀਨੀਅਰ/ਵਣਜ.
ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ

ਸੀ.ਸੀ.

The following may download the circular from PSPCL website (www.pspcl.in).

1. ਪੀ.ਐਸ.ਟੂ ਚੇਅਰਮੈਨ-ਕਮ-ਮੈਨੇਜਿੰਗ ਡਾਇਰੈਕਟਰ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ. ਪਟਿਆਲਾ।
2. ਸਾਰੇ ਨਿਰਦੇਸ਼ਕ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ. ਪਟਿਆਲਾ।
3. ਮੁੱਖ ਇੰਜ/ ਚੇਅਰਮੈਨ (ਵੱਡਾ), ਪੀ.-1, ਵਾਈਟ ਹਾਊਸ, ਰਾਜਪੁਰਾ ਕਲੋਨੀ, ਪਟਿਆਲਾ।
4. ਮੁੱਖ ਪ੍ਰਬੰਧਕੀ ਅਤੇ ਆਈ.ਆਰ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
5. ਮੁੱਖ ਬਿਜਲੀ ਇੰਸਪੈਕਟਰ, ਪੰਜਾਬ ਸਰਕਾਰ, ਪਟਿਆਲਾ।
6. ਮੁੱਖ ਆਡੀਟਰ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
7. ਮੁੱਖ ਇੰਜੀਨੀਅਰ/ਵੇ.ਆਰ.ਆਰ. ਡੇ.ਟੀ.ਆਰ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
8. ਮੁੱਖ ਇੰਜ/ਆਈ.ਟੀ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
9. ਡੀ.ਜੀ.ਐਮ./ਆਈ.ਟੀ., (ਐਸ.ਡੀ.ਅਤੇ ਆਈ.) ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
10. ਉਪ ਮੁੱਖ ਇੰਜ/ਸੇਲਜ਼-1, ਉਪ ਮੁੱਖ ਇੰਜ/ਸੇਲਜ਼-2 ਅਤੇ ਉਪ ਮੁੱਖ ਇੰਜ/ਬਿਲਿੰਗ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ।
11. ਸਾਰੇ ਨਿਗਰਾਨ ਇੰਜੀਨੀਅਰ (ਵੱਡੇ), ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ।
12. ਸਾਰੇ ਵਪੀਕ ਨਿਗ:ਇੰਜ/ ਸੀ.ਕੇ.ਕਾ.ਇੰਜ/ਏ.ਈ.ਈ. ਅਧੀਨ ਵਣਜ ਸੰਸਥਾ।



The eligibility criteria and other terms & conditions of the One Time Settlement scheme shall be as under:-

A) **Eligibility Criteria:** One Time Settlement Policy shall be applicable to all categories of consumers (except AP) as under:-

- i. All consumers who have defaulted in payment of energy bills and surcharge/ interest thereon, Additional Security (consumption) / interest thereon, arrears of Voltage Surcharge and interest thereon, etc. but have not been disconnected due to subsequent payments against energy bills.
- ii. All connections released to Govt. Departments who have defaulted in payment of energy bills for supply of electricity but cannot be disconnected in public interest and are ready for One Time Settlement.
- iii. All consumers who are disconnected due to any type of default before the issue of One Time Settlement Policy.
- iv. All consumers who are under any type of dispute for more than 6 months and are willing for out of Court settlement of the outstanding dues/ defaulting amount. The disputed outstanding amount may include arrears/ sundries charged on account of Wrong Metering, Load Surcharge, Demand Surcharge, Power Factor Surcharge, Supply Voltage Surcharge, PLEC, Overhauling of Account of previous period as per General Conditions of Tariff & Schedules of Tariff but shall not include amount assessed on account of theft of electricity/UUE. However, the cases in which some issues stand decided by any Court, that particular issue/decision of the Dispute Settlement Mechanism/Court shall not be covered under the scheme.
- v. All consumers who have been disconnected on account of any default and want to clear the outstanding amount only and do not want reconnection but only NOC.
- vi. This scheme shall not be applicable to those consumers whose default of payment/disconnection occurs during the validity period of the scheme.

B) **The terms and conditions of the scheme shall be as under:-**

- a) For all consumers who have not been disconnected under para A(i), the unpaid outstanding amount/ defaulting (single default or more than one) amount except on account of Additional Security (Consumption) shall be payable with interest @ 12% per annum compounded annually from the date it became due. Late Payment Surcharge shall be leviable only once in case the consumer has paid subsequent energy bills regularly. For calculation of defaulting amount, it may be ensured that the amount paid by a consumer against subsequent energy bill after default is adjusted first against the current energy bill only and then against arrears on account of previous bills/ interest.
- b) For consumers who have been disconnected, the amount payable shall be the defaulting amount computed as per para (a) with interest @ 12% per annum compounded annually from the date it becomes due along with fixed charges/MMC as approved by the Commission for the period of disconnection

subject to maximum period of one year. In addition to this, the consumer shall pay Security (Consumption) and reconnection fee as applicable in accordance with Schedule of General Charges, provided the connection can be reconnected without any augmentation of system i.e. it is technically feasible to reconnect the connection from existing system.

- c) For the defaulting amount of Additional Security (Consumption), the consumer shall be liable to pay Additional Security (Consumption) as per prevalent instructions. Besides above, he will be liable to pay penalty @ 5% compounded annually for delay in depositing the Additional Security (Consumption). No interest shall be payable by PSPCL on the penalty amount.
- d) The Govt. levies such as Electricity Duty, Octroi, Municipal Tax, Cow Cess & Infrastructure Development Cess etc. shall be payable as assessed and billed in the first instance being State Government levies.
- e) In case of request for instalments, of the settled amount other than Additional Security (Consumption) under the policy, the same may be allowed along with interest @12% per annum on the reducing balance basis and for amount settled for Additional Security (Consumption), same may be allowed along with interest @5% per annum on reducing balance basis. In case of instalments, the amount shall first be adjusted against the outstanding bills, then interest and lastly against Additional Security (Consumption), if any. However, the consumer shall deposit post dated cheques for the balance instalments in advance at the time of deposit of first instalment.
- f) The consumer willing to settle the arrears/defaulting amount shall be required to submit an option/undertaking for One Time Settlement and relevant documents to the respective Operation Subdivision. The complete detail of charges as recoverable from the consumer as per terms & conditions of the policy for One Time Settlement shall be forwarded by the Sub division office to the Authority for approval only after pre-audit.
- g) The benefits of this scheme shall be allowed to any consumer only once by the following Committees for the total outstanding amount of arrear/ defaulting amount specified against each.

Sr. No.	Authority to approve the Settlement Amount	Total Outstanding/ Defaulting Amount
1)	Committee consisting of Addl. SE/ Sr. Xer/DS concerned and AO/Field.	Upto Rs.10 lacs
2)	Committee consisting of Dy. CE/ SE/DS concerned and Dy. CAO/ Dy. CA of Zone.	Above Rs.10 lacs & upto Rs.20 lacs
3)	Committee consisting of EIC/CE / DS concerned along with CAO/CA of concerned ZDSC.	Above Rs.20 lacs & upto Rs.50 lacs
4)	CE/Commercial with the approval of Director/C & Director/Finance	Above Rs.50 lacs

The time lines for payment of settled amount under the Scheme shall be as decided by the appropriate Committee/ CE/Commercial as the case may be. In case the payment of settled amount is allowed by the Committee/ CE/Commercial in instalments, the payment of first instalment shall not be later than one month from the date of receipt of intimation of settled amount by the consumer.