

Date of Order	Order with Signature	Office notes as action taken on order
31-08-2021	<p style="text-align: center;"><u>Case No. 06/2021</u></p> <p>This instant suo moto proceeding has been initiated by the Commission for inviting comments/suggestions/objections on BERC (Consumer Grievance Redressal Forum, Electricity Ombudsman and Consumer Advocacy) (2nd Amendment) Regulations, 2021.</p> <p>Notice for comments/suggestions/objections from the stakeholders and general public was published in newspapers and draft regulations with consultative paper was also uploaded on the website of the commission seeking comments/suggestions/objections. Various comments/suggestions have been received from SBPDCL and general public.</p> <p>On behalf of DISCOMs, submissions were made requesting the Commission to allow DISCOMs to set up CGRF at district level as they do not have adequate manpower currently to set up CGRF at all levels across the State. The DISCOMs are directed to bring on record their proposal regarding the constitution of CGRF in line with Electricity (Rights of Consumer) Rules, 2020 on or before the next date of hearing.</p> <p>Let this case be listed for hearing on 07.09.2021 at 11:30 AM in the court room of the Commission.</p> <p style="text-align: center;"> Sd/- (S.C.Chaurasia) Member </p> <p style="text-align: center;"> Sd/- (Shishir Sinha) Chairman </p>	