- ii. RTGS/NEFT payment: On selection of RTGS/NEFT as the payment mode, the e
 -Procurement portal will show a pre-filled challan having the details to process
 RTGS/NEFT transaction. The bidder will print the challan and use the pre-filled
 information to make RTGS/NEFT payment using his bank account. Once the
 payment is made, the bidder will come back to the e-Procurement portal to continue
 the bidding process after expiry of a reasonable time to enable the RTGS/NEFT
 process to be completed.
- iii. Submission of EMD through BG: For submission of EMD in the form of BG, bidders will have to opt for EMD Exemption in e-tender portal and upload scanned copy of BG in the EMD exemption document upload section. Physical copy of BG shall be submitted at the office of tender inviting authority as per respective clauses of NIT.

EMD amount can be paid either in online mode or submitted through Bank Guarantee (BG) in full. Partial payment through online mode and remaining submission through BG is not allowed.

General Instructions for Online Payment:

- The bidder will have to mandatorily pay through Net-banking facility once Netbanking mode is opted for payment.
- Status of NEFT/RTGS payment through Challan for a bid may take time for bank settlement which is updated in 24 Hrs. (approx.). As such bidders opting to pay through NEFT/RTGS mode shall make payment well before 24 Hrs, to avoid any complicacy.
- The bank account used for payment of EMD by the bidders shall be maintained operative until the completion of tendering process. All refunds will be made mandatorily to the Bank A/c from which the payment of EMD has been initiated.

Refund/Settlement of EMD Amount:

- For unsuccessful bidders, EMD amount submitted against the tender shall be refunded automatically, through an automated process, by NIC portal on receipt of updated status of any bid.
- For successful bidders, EMD will be refunded from WBSEDCL authority after completion of tendering process and following due procedures.
- The bank account used for payment of EMD by the bidders shall be maintained operative until the completion of tendering process. All refunds will be made

mandatorily to the Bank A/c from which the payment of EMD has been initiated. For any queries related to payments and refunds, bidders will have to communicate with ICICI Customer Support, viz, 033-40267512/13 since payment gateway facility used by E-tender portal is maintained by ICICI.

Successful bidder(s) shall have to mandatorily create vendor id through WBSEDCL Web Portal Vendor Corner, if not created earlier.

No interest shall be claimable on Earnest Money Deposit.

- 5. The Earnest Money as per clause no. 17 of ITB shall be submitted through online payment mode as described above or in the form of Bank Guarantee (BG) on any Scheduled Bank as per Annexed Pro-forma 6 & 13 initially valid for 06 (six) months from the bid submission start date with a claim period of another 03 (three) months and subject to further extension, if required. The bidder shall not claim any interest on Earnest Money Deposit. Earnest Money in any other form or amount will not be accepted. EMD shall have to be submitted as stipulated in ITB. If the offer is submitted without or inadequate Earnest Money, the bid will not be opened. Incomplete offer willbe liable for rejection and Tender Fee Deposits will be forfeited.
- 6. **Bid Validity:** The Tender and Offer shall remain valid for a minimum period of 180 days from the date of opening of the Technical Bid. However, WBSEDCL, on the meritof the case, may request extension of validity of the offer for a further suitable period without any change in terms & conditions of the original offer.
- 7. All other information as well as terms and conditions, which are not covered above, will be available in Instructions to Bidders, General Conditions of Contract, Special Conditions of Contract, Technical Specification and specimen Proforma of this tender.
- **8.** The bidder or their duly authorized representative should attend the Pre-bid Meetingat the stipulated date and time as mentioned in the Key date's schedule.
- 9. WBSEDCL is not bound to accept the lowest tender and reserves the right to cancel any or all the tenders unilaterally without assigning any reason what-so-ever. The decision of the Tender Inviting Authority will be final and binding on all concerned and no challenge against such decision will be entertained. In any circumstance, cost of the bidding will not be reimbursed/returned by the Tender Inviting Authority.
- **10. Disqualification of Bidders:** Any evidence of unfair Trade Practices including over charging, price fixing, cartelization etc. as defined in various statutes, will automatically disqualify the bidders.

- 11. Amendment of the Bid Documents: The Tender Inviting Authority reserves the right to modify, amend or supplement the Tender Document. Any corrigendum, notification concerned to this tender will be published in the e-tender portal https://wbtenders.gov.in and it will be treated as part and parcel of the tender. The bidders are, therefore, advised to follow the website for such corrigendum, notification etc.
- **12.** All the important correspondence must be done through declared authorized email id with original scanned copy of documents/letter in company's letter head/pad. However hard copies should reach our office through post/ by hand from your end.
- **13.** Any further information related to this tender may be had from the following office:

Office of the Chief Engineer

Solar Power Generation Department,

West Bengal State Electricity Distribution Company Limited (WBSEDCL)

3rd Floor, Data Centre Complex, Street No. 41, Action Area-I,

New Town, Kolkata - 700 163.

Website : www.wbsedcl.in

Contact Tel. Nos. : +91 8900793309/10/29

Email id : cesolar@wbsedcl.in