

## **Uttarakhand Electricity Regulatory Commission**

'Vidyut Niyamak Bhawan', Near ISBT, PO-Majra, Dehradun-248171

PH. 0135-2641115 Website www.uerc.gov.in E-mail-secy.uerc@gov.in

## **REQUIRED ELECTRICITY OMBUDSMAN**

UERC is on look out for an eminent person for appointment as Electricity Ombudsman. Electricity Ombudsman is an appellate authority under section 42(6) of the Electricity Act, 2003 for hearing appeals against the orders issued by the Consumer Grievance Redressal Forum (CGRF), set up under section 42(5) of the Electricity Act, 2003 by Uttarakhand Power Corporation Ltd.

## **ELECTRICITY OMBUDSMAN**

## **Eligibility Criteria and Other Conditions**

- 1. The Ombudsman shall be a person of ability, impeccable integrity and standing who has adequate knowledge of and has shown capacity in dealing with problems relating to engineering, finance, commerce, economics, law, consumer affairs or management and has held strategic positions in the said fields at the level not below that of the functional Director of any electricity utility or a retired civil servant not below the rank of Secretary to the State Government.
  - Provided that a person who had been in service of an electricity utility (in the State) shall not be eligible for appointment as Ombudsman within 2 years of his retirement.
- 2. The appointment or designation of the person as the Ombudsman shall be made for a period not exceeding three (03) years.
  - Provided, that the tenure of the Ombudsman may be extended by the Commission for a further period of two (02) years.
  - Provided, further that, no person shall hold office as Ombudsman after he has attained the age of 70 years.
- 3. The Ombudsman would be entitled to a consolidated salary of Rs. 1,00,000/- per month with 5% annual increment. A retired person, if engaged as

- Electricity Ombudsman, would also get the same remuneration without any deduction on account of pension.
- 4. The Ombudsman would be entitled to TA & DA, telephone at residence in accordance with rules applicable to Chief Secretary to the Government of Uttarakhand.
- 5. The other terms & conditions of the Ombudsman shall be governed by UERC (Appointment and Functioning of Ombudsman) Regulations, 2004 and its amendments as may be issued from time to time, which may be seen/downloaded from Commission's website www.uerc.gov.in.

There is no prescribed format for application and candidates are free to devise their own format covering and justifying their suitability as per requirements given herein. Interested persons may send their application giving full details of their qualifications, experience, E-mail address/Contact no. etc. for the above positions to the Secretary, Uttarakhand Electricity Regulatory Commission (UERC), 'Vidyut Niyamak Bhawan', Near ISBT, Majra, Dehradun. Persons must mention on top of the envelop "Application for the post of Ombudsman". The last date for receipt of application is **31.01.2024**.

Advt. No. 15/2023-24 Secretary