

**EOI Document
for
Selection of Partner
for
Procurement of Grid Tie Roof-Mounted Hybrid
Solar Photovoltaic Systems for a Cumulative 2
MWp in the Island of Rodrigues, Republic of
Mauritius**

EOI No. TCIL/MUR/EOI/2026/T-4

Date of Issue: 22/01/2026

Issued By:
TCIL, Mauritius
Fax: +230 4280369
Tel: +230 4280143
E-mail: tcil@intnet.mu
<https://www.tcil.net.in/>



Telecommunications Consultants India Ltd.
(A Govt. of India Enterprise)
TCIL Bhawan, Greater Kailash-I
New Delhi – 110048 (India)
e-mail: tcil@tcil.net.in

CIN: U74999DL1978GOI008911



Contents

1. EXPRESSION OF INTEREST (EOI).....	3
2. GENERAL CONDITIONS OF CONTRACT	13
3. SPECIAL CONDITIONS OF CONTRACT	20
4. SCOPE OF WORK & TECHNICAL SPECIFICATIONS	24
5. PROJECT EXPERIENCE	25
6. PRICE BID SCHEDULE	26
7. MANUFACTURER'S AUTHORISATION FORM	30
8. BID SECURITY / EARNEST MONEY DEPOSIT (EMD) FORMATS	31
9. AUTHORIZATION LETTER.....	34
10. MAKE IN INDIA UNDERTAKING.....	35
11. NO-CONVICTION CERTIFICATE	39
12. UNDERTAKING AS PER ELIGIBILITY CRITERIA REQUIREMENT	40
13. BID SUBMISSION FORM	41
14. EOI CHECKLIST	43
15. PERFORMANCE SECURITY FORMAT	44
16. MEMORANDUM OF UNDERSTANDING FORMATS	45
17. ANNEXURE-A TO DISPUTE RESOLUTION CLAUSE	54

SECTION-1

EXPRESSION OF INTEREST (EOI)

EOIs are invited from all eligible bidders for Pre-Tender Tie-up with TCIL for “[Selection of partner for Procurement of Grid Tie Roof-Mounted Hybrid Solar Photovoltaic Systems for a Cumulative 2 MWp in the Island of Rodrigues, Republic of Mauritius]” against client’s Tender No. [CEB/IFB/2025/10478] for [Procurement of Grid Tie Roof-Mounted Hybrid Solar Photovoltaic Systems for a Cumulative 2 MWp in the Island of Rodrigues, Republic of Mauritius].

Telecommunications Consultants India Ltd. (TCIL) is a Govt. of India Enterprise, under Department of Telecommunications, Ministry of Communications. It was set up in 1978 to share Indian experience and expertise with developing countries and to assist bulk users of telecom services in setting up dedicated telecom networks.

TCIL has been undertaking various projects in all fields of telecommunications and information technology and also continuously deploying new technologies in the field of Telecom Software, Switching and Transmission Systems, Cellular Services, Rural Telecommunications, Optical Fiber based Backbone Transmission Systems etc. TCIL has diversified its operation and has been executing projects in the field of Civil Infrastructure, Architecture and Power, Rural Roads and Civil Construction. TCIL has been executing projects in the latest technologies like FTTH, VOIP, IPTV etc.

TCIL intends to participate in this “[Selection of partner for Procurement of Grid Tie Roof-Mounted Hybrid Solar Photovoltaic Systems for a Cumulative 2 MWp in the Island of Rodrigues, Republic of Mauritius]” as [prime bidder] for [Procurement of Grid Tie Roof-Mounted Hybrid Solar Photovoltaic Systems for a Cumulative 2 MWp in the Island of Rodrigues, Republic of Mauritius]. This EOI is floated for selection of back-end partner ready to work in the above project for TCIL on exclusive basis.

1.1 IMPORTANT DATES

Date of posting of EOI:	[22/01/2026]
Last date & time for seeking clarification, if any:	[29/01/2026], [17:00 Hrs]
Start date & time for submission of Bids:	[05/02/2026], [12:00 Hrs]
Last date & time for submission of Bids:	[05/02/2026], [17:00 Hrs]
Opening of Technical Bid (Part-I):	[05/02/2026], [17:30 Hrs]
Opening of Financial Bid (Part-II):	To be notified later

Bid may be submitted in either of the following ways-

- a) Offline at below mentioned address: -

CEO, TCIL Mauritius
10, Darwin Avenue, Quatre Bornes
Mauritius, Zip – 72350

- b) Online-through email at eointenders@intnet.mu & tcil@intnet.mu by prescribed date and time. Commercial bid shall be password protected. Bidder, however, needs to submit the bid in files of maximum size of 5mb only.

1.2 ELIGIBILITY CRITERIA

- a) (i) In procurement of all goods, services or works in respect of which the nodal ministry/department has communicated that there is a sufficient local capacity and local competition, only Class-I local supplier as defined under the order shall be eligible to bid as per extant order of

DPIIT.

(ii) Only Class-I and Class-II local supplier, as defined under the extant order of DPIIT, shall be eligible to bid in procurement undertaken by procuring entity, except when global tender enquiry has been issued.

Mandatory Undertaking against the Make in India Policy to be submitted by the bidders and OEMs along with calculation of local content (Section-10) for submission in TCIL's bid against client's tender.

The Public Procurement (Preference to Make in India) Order by DPIIT may be checked at: <https://dpiit.gov.in/public-procurement-dpiit>.

- b) The Bidder should be a registered entity and should submit a scanned copy of Certificate of Incorporation/ Registration/ Partnership Deed or any other relevant document, as applicable, along with a copy of address proof while bidding.
- c) The bidder shall fulfill the following financial criteria:
 - i. Average Annual Financial Turnover during the last 3 financial years, ending 31st March/30th June/31st December of the previous financial year should be at least **MUR 37.62 million [MUR 31.35 million for Micro and Small Enterprises (MSEs) & Startups]** (excluding taxes).
 - ii. Net worth should be positive as on 31st March/30th June/31st December of last Financial Year.
 - iii. The bidder should have Profit Before Tax (PBT) in two out of the last three financial years.
- d) Experience of having successfully completed similar works/supplies during the last 7 years from the date of bid submission should be either of the following:

A) Experience Criteria for all Other Categories:

Three similar works each costing not less than **MUR 50.16 million (MUR 43.89 million for MSEs & Startups)** (excluding taxes), in last 7 years.

OR

Two similar works each costing not less than **MUR 62.7 million (MUR 56.43 million for MSEs & Startups)** (excluding taxes), in last 7 years.

OR

One similar work costing not less than **MUR 87.78 million (MUR 81.51 million for MSEs & Startups)** (excluding taxes), in last 7 years.

‘Similar work’ implies [design, installation, testing and commissioning of Grid-Tie Roof mounted Solar PV Systems] One Similar Work means a Single Work/Purchase Order of value as given in this clause above.

C) Bidders shall furnish documentary evidence to demonstrate that they meet the following experience requirement(s):

- i. At least two years of experience in the design, installation, testing and commissioning of at least 200 Grid-Tie Roof mounted Solar PV Systems, for a cumulative installed capacity of 1MWp.
- ii. At least twenty (20) Grid-Tie or Off-Grid & roof mounted Solar Hybrid PV-BESS (if applicable) Systems within the past two years
- iii. An undertaking letter to carry out technical & risk assessments and to ensure supply of equipment is approved in line with all tendering requirements.
- iv. A written brief on the organisational and management structure detailing all resources for Technical, Administrative and Logistic capability, major equipment and necessary support.

- v. demonstrate a minimum of 5 years of experience in the manufacture of the product/component.
- vi. To be able to demonstrate the capacity of production annual current ≥ 100 MWp for PV panels, Hybrid Inverters and ≥ 100 MWh Battery Energy Storage System over the last five years.
- vii. provide certification ISO 9001 and ISO14001 for the production plants
- viii. provide evidence for the production and sale of at least 5000 mounting structures annually over the last five years;
- ix. submit test wind resistance certification in cyclonic conditions for the mounting structure.

The bidder should submit supporting documents i.e., work order and completion certificate from client.

In addition to the standard submission documents mentioned above, the bidder must also provide the relevant completion certificates and supporting documents as explicitly required in the client's tender. All qualification and experience criteria specified in the client's tender form an integral part of the evaluation, and bidders are obligated to submit all the documents/formats demanded in the client's tender. Submission of these documents is a mandatory requirement.

- e) The bidder should have a valid TAN/PAN and GST/VAT Registration. Copy of TAN/PAN card and VAT/GST Registration certificate should be submitted in the bid. *In case GST/VAT registration is not available, the bidder shall give undertaking that it will get registered before start of work, if work is awarded to them.*
- f) Manufacturers Authorization Certificate (MAF)
The bidder should submit Manufacturers Authorization Certificate (MAF) from Original Equipment Manufacturers (OEMs) specific to the bid for items mentioned in this EOI in the name of TCIL. *In case of unavailability of MAF at the time of EOI response, bidder should submit an undertaking stating that the same shall be submitted before opening of financial bid.*
- g) The bidder should not be blacklisted/ debarred/ banned/ restricted by any Union Govt./ State Govt./ PSU as on date of submission of the Bid. "No-Conviction Certificate" duly signed by authorized signatory signing the bid, should be submitted in the prescribed format.
- h) The bidder shall submit the undertaking for the following requirements:
 - i. The bidder should not be insolvent, in receivership, bankrupt or being wound up, not have had their business activities suspended and not be the subject of legal proceedings for any of the foregoing.
 - ii. Vendors whose Purchase Order(s) for any Project of TCIL was/were cancelled on risk & cost basis for non-performance or non-submission of performance guarantee in last 2 years are not eligible to participate in this EOI. The bidder shall submit the undertaking that they are not such a vendor.
 - iii. It is a mandatory requirement that the bidder shall provide formally certified skilled workforce or commitment to the effect that they would ensure that all their workers would be skilled through Recognition of Prior Learning (RPL) within two months from the date of commencement of work under the project, at the cost of the bidder. This is in compliance to Ministry of Skill Development and Entrepreneurship (MSDE) D.O dated

12.09.2022. The bidder shall provide undertaking to this effect.

- iv. The bidder should give an undertaking that all the documents/ certificates/ information submitted by them against this EOI are genuine.

In case any of the documents/certificates/information submitted by the bidder is found to be false or forged, TCIL shall immediately reject the bid of such bidder(s) or cancel/terminate the contract and forfeit bid security / Performance Security submitted by the bidder and debar them from participation in future EOIs/tenders of TCIL for a period up to 2 years.

- v. LABOUR LAWS (wherever applicable): The bidder shall comply with all Labour laws applicable in the Republic of Mauritius and not limited to payment of Minimum Wages Act, Workman's Compensation Act, NSF/CSG/LEVY/PRGF provisions (as applicable) and any such statutory provisions. In case the bidder is found to be not complying to any of the relevant statutory requirement, action as deemed fit may be initiated by TCIL at its sole discretion.
- vi. A statement showing clause-by-clause compliance to all terms & conditions of all the sections of this EOI as well as client's tender (which forms part of this EOI), shall be submitted by the bidder. Alternatively, the bidder may submit No-Deviation Certificate against TCIL's EOI and Client's tender. Compliance of OEM products to be submitted from the OEM.
 - i) The bidder needs to submit un-priced BOQ along with their technical bid.
 - j) Proof of PF or CSG/NSF registration to be submitted by the bidder. If registration is not available, an undertaking should be submitted for compliance.
 - k) The bidder should have a local office where work is to be executed (address proof to be submitted). *Otherwise, an undertaking stating that a local office shall be opened after award of work shall be submitted by the bidder.*
 - l) Bid by Consortium is allowed (if applicable). Consortium must comply with the following requirements:
 - i. The consortium agreement must be submitted clearly identifying the "Lead Partner". This authorization shall be evidenced by submitting with the bid a Authorization letter/Board Resolution signed by legally authorized signatories of all the partners. Application in consortium is permitted subject to a maximum of three (03) agencies. For Turnover Financial Eligibility Criteria, the turnover of each partner shall be added for the propose of eligibility criteria. However, the turnover of lead bidder shall not be less than 25% of average turnover requirement of bid and must fulfil net-worth requirement criteria.

In case of consortium, the experience criteria of similar work to be full filled by lead bidder against eligibility criteria 1.2.d is as follow:

- a) One work if total requirement is for One work (Value/ years as per Clause 1.2.d)
- b) At least One work if total requirement is for Two work (Value/ years as per Clause 1.2.d)
- c) At least One work if total requirement is for Three work (Value/ years as per Clause 1.2.d)

In case Lead Partner nominated by the consortium does not meet the experience criteria and Net Worth Criteria, submitted bid shall not be considered. Each consortium partner shall be jointly and severally responsible for completing the task as per the contract. TCIL, in any case, will deal with the lead partner, who shall be responsible for execution of work and shall be entitled to receive payments as per payment terms.

- ii. The bid may be signed by all members of the consortium. Alternatively, the leader may sign the bid. In such a case, the Authorization Letter/ Board Resolution from each member authorizing the leader for signing and submission of bid on behalf of individual member must accompany the bid offer.
- iii. The formation of consortium or change in the consortium character/partners after submission of the bid and any change in the bidding regarding consortium will not be permitted.
- iv. The bid submission must include documentary evidence to the relationship between consortium partners in the form of Consortium Agreement to legally bind all partners jointly and severally for the proposed agreement, which should set out the principles for the constitution, operation, responsibilities regarding work and financial arrangements, participation (percentage share in the total) and liabilities (jointly and severally) in respect of each and all of the firms in the consortium. Such consortium agreement must evidence the commitment of the parties to bid for the facilities applied for (if pre-qualified) and to execute the contract for the facilities if their bid is successful.
- v. The consortium agreement must provide that the lead partner shall be authorized to incur liabilities and receive instructions for and on behalf of any and all partners of the consortium and the entire execution of the contract shall be done with active participation of the lead partner.
- vi. The contract agreement should be signed by each consortium partners so as to legally bind all partners jointly and severally and bid shall be submitted with a copy of the consortium agreement providing the joint and several liabilities with respect to the contract. Subsequent declarations/letters/documents shall be signed by lead partner authorized to sign on behalf of the consortium or authorized signatory on behalf of consortium.
- vii. The consortium agreement must specifically state that it is valid for the project for which bidding is done. If consortium breaks up midway before award of work and during bid validity period, bid will be rejected. If consortium breaks up midway before award of work and during bid validity/after award of work/during pendency of contract, in addition to normal penalties as per provision of tender document, all the partners of the consortium shall be debarred from participating in future bids for a minimum period of twelve (12) months or maximum 36 months as per decision of TCIL.
- viii. Consortium agreement shall be registered in accordance with law so as to be legally valid and binding on the members before making any payment.
- ix. In case of separate entity by way of JV etc., then eligibility of the entity only shall be considered.

m) Bidder shall submit technical data sheet by highlighting each complied specification. Wherever technical specifications and operational/functional requirements are not mentioned in the datasheet, OEM compliance shall be submitted.

1.3 The Client's tender No. [CEB/IFB/2025/10478] and [Procurement of Grid Tie Roof-Mounted Hybrid Solar Photovoltaic Systems for a Cumulative 2 MWp in the Island of Rodrigues, Republic of Mauritius], along with its amendments, forms an integral part of this EOI.

1.4 BID SECURITY (EARNEST MONEY DEPOSIT)

Bidder shall submit bid security of MUR 2,85,000/- (MUR Two lakh eighty-five thousand only) valid for 180 days as from the bid submission deadline date, in the form of bank guarantee issued by a reputable overseas bank from India or reputed commercial bank operating in Mauritius or in the form of Banker cheque or Cheque as per enclosed Proforma at Section-7 in favour of TCIL enforceable in Mauritius.

Bidder has the option to submit bid security of MUR 2,85,000/- (MUR Two lakh eighty-five thousand only) through bank transfer to the credit of following account:

Account Number: 90310200004379

Name of account holder: Telecommunications Consultants India Limited

Name of Bank: Bank of Baroda

Branch: Port Louis, Mauritius Swift code: BARBMUMUXXX

i)The bidder is required to submit the proof of bank transfer in the technical bid.

ii)The EMD/Bid Security of unsuccessful bidder shall be returned as promptly as possible as but not later than 30 days after expiry of the bid validity

OR

Bidder shall submit bid security of INR 5,00,000/- (INR Five lakhs only) valid for 180 days as from the bid submission deadline date, in the form of bank guarantee issued by a reputable bank in India or through bank transfer. Details of beneficiary for issue of BG under SFMS Platform or bank transfer are as below:

Name of Beneficiary and its Details	Name	Telecommunications Consultants India Limited
	Address	TCIL Bhawan, Greater Kailash-1, New Delhi-110048
Name of Beneficiary Bank and its Details	Name	ICICI Bank Limited
	Account No	000705005880
	Address	9-A PHELPS Building, Connaught Place, New Delhi-110001
	Unique Identifier Code	TC503394486 (UID to be mentioned in field 7037 of the BG advising message code)
	IFS Code	ICIC0000007

1.5 TENDER FEES

NIL

1.6 BANK DETAILS FOR PAYMENT OF EMD / TENDER FEES

Bidder has the option to submit bid security of MUR 2,85,000/- (MUR Two lakh eighty-five thousand only) through bank transfer to the credit of following account

Account Number: 90310200004379

Name of account holder: Telecommunications Consultants India Limited

Name of Bank: Bank of Baroda

Branch: Port Louis, Mauritius Swift code: BARBMUMUXXX

i)The bidder is required to submit the proof of bank transfer in the technical bid.

ii)The EMD/Bid Security of unsuccessful bidder shall be returned as promptly as possible as but not later than 30 days after expiry of the bid validity

OR

Bidder shall submit bid security of INR 5,00,000/- (INR Five lakhs only) valid for 180 days as from the bid submission deadline date, in the form of bank guarantee issued by a reputable bank in India or through bank transfer. Details of beneficiary for issue of BG under SFMS Platform or bank transfer are as below:

Name of Beneficiary and its Details	Name	Telecommunications Consultants India Limited
	Address	TCIL Bhawan, Greater Kailash-1, New Delhi-110048
Name of Beneficiary Bank and its Details	Name	ICICI Bank Limited
	Account No	000705005880
	Address	9-A PHELPS Building, Connaught Place, New Delhi-110001
	Unique Identifier Code	TC503394486 (UID to be mentioned in field 7037 of the BG advising message code)
	IFS Code	ICIC0000007

1.7 NOTES FOR EMD AND TENDER FEES EXEMPTION

- a) Micro & Small Enterprises (MSEs) (for 'Goods' and 'Services' tenders only) and Start-up Enterprises are exempted from the payment of EMD & Tender Fees.
- b) To avail benefits prescribed in the tender for Start-up Enterprises, the bidder shall submit their registration certificate issued by DIPP/DPIIT. Non-submission of requisite proof shall be treated as non-Start-up Enterprise bid.
- c) To avail benefits prescribed in the tender for Micro & Small Enterprises (MSEs), the bidder shall submit Udyam Certificate for item/services (mentioned in this EOI) along with a certificate from their Statutory Auditors certifying the amount of investment in plant and machinery by Micro and Small Enterprise in accordance with provisions of MSMED Act 2006 to be read with notifications No SO 2119(E) dated 26.06.2020. Non-submission of requisite proof and certificate from statutory auditors shall be treated as non-MSE bid.
- d) Traders/ resellers / distributors/ authorized agents will not be considered for availing benefits under MSME Act 2006 and PPP Policy 2012, as per MSE guidelines issued by MoMSME.
- e) MSEs who are manufacturer of Goods/ Items and provider of Services, need to ensure that ALL delivered Goods/items and Services of the EOI are listed in their Udyam certificate. Partial listing of Goods/Services in the certificate shall render MSEs ineligible for benefits.

- f) The bids submitted without bid security/tender fees or inadequate bid security/tender fees will be rejected. No interest shall be payable on bid security amount.
- g) If bid security/ tender fees are submitted as BG/DD, it should reach the office of Tender Issuing/ Accepting Authority within the last date & time stipulated for bid submission in the tender.
- h) The EMD of unsuccessful bidder shall be returned as promptly as possible, but not later than 30 days after expiry of the bid validity period.
- i) The Bid Security may be forfeited if:
 - (i) If the bidder withdraws its bid during the period of bid validity or
 - (ii) Fails or refuses to execute the contract, if required; or
 - (iii) The successful bidder fails to submit performance security within the prescribed time; or
 - (iv) The proceeds of EMD shall be payable to TCIL in case of breach of any of the terms and conditions of the contract/PO/tender by the vendor.

1.8 EVALUATION

- a) TCIL shall evaluate bids in respect to substantive responsiveness of the bid or otherwise. TCIL shall carry out detailed evaluation of the substantially responsive bids only.
- b) A bid determined as substantially non-responsive technically/ financially shall be rejected, even after opening the price bid.
- c) TCIL may waive any minor infirmity or non-conformity or irregularity in the bid which does not constitute a material deviation.
- d) Among all technically qualified bids, the lowest bid will be termed as L1 (excluding taxes) derived from Price Bid Schedule. The Purchase Preference shall be given as per Purchase Preference defined in this EOI.
- e) If there is a discrepancy between the unit price and total price that is obtained multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected.
- f) NPV BASED EVALUATION CRITERIA:
 - 1) Applicable for works/ tenders where scope of work includes CAPEX and OPEX (O&M/AMC) or only OPEX, and where OPEX activity is spread over a period of two or more years.
 - 2) Bids shall be evaluated on the basis of the lowest NPV (Net Present Value) without taxes.
 - 3) Total cost shall be CAPEX+NPV of O&M/ AMC.
 - 4) The discounting rate of 10% per annum shall be used for calculating NPV.

1.9 VALIDITY PERIOD OF BID

Bid shall remain valid for 180 days, after the date of bid opening. The bid valid for a shorter period shall be rejected as non-responsive.

In exceptional circumstances, TCIL may request the bidder for an extension to the period of bid validity if same is extended by end client and accordingly, the bid security shall also be suitably extended by the bidder.

1.10 INTEGRITY PACT (IP) PROGRAMME

- a) As a part of implementation of Integrity Pact Programme (IPP) in TCIL, all tenders with the estimate value equal to or exceeding the threshold value will be covered under the Integrity Pact Programme (IPP) and the vendors are required to sign the IP document and submit the same to TCIL before or along with the bids. Even in case of tenders with the estimated value less than the threshold value, the vendors would be required to sign the IP document if the total value of the Purchase Orders (POs) exceeds the threshold value in respect of:
 - Multiple/repeat POs on the single vendors against a tender.
 - POs placed on multiple vendors against a tender.

Latest IP document is available at TCIL website (www.tcil.net.in)

Link- https://www.tcil.net.in/integrity_pact.php.

b) Only those vendors who have signed the IP document can send their grievances, if any, to the Independent External Monitors (IEMs).

NAME OF IEMs WITH THEIR CONTACT DETAILS:

- i) Shri Anil Kumar Shrivastava, Independent External Monitor; Email ID: anilifs86@gmail.com
- ii) Shri Harishwar Dayal, Independent External Monitor; E mail ID: dayalagra@gmail.com

- c) If the Order, with total value equal to or more than the threshold value, is split to more than one vendor and even if the value of PO placed on any/each vendor(s) is less than the threshold value, IP document having been signed by the vendors at bid stage itself, the Pact shall continue to be applicable.
- d) In respect of tenders for Pre-bid tie up/Expression of Interest (EOI): In case of TCIL getting the Order from the client, before placement of Purchase Order/Work Order on technically & commercially qualified vendor, the selected vendor is required to sign the IP document.
- e) IP document shall be in plain white sheet and to be signed by the vendor and TCIL with two witnesses from each party. The name, designation, company etc. of the persons signing the IP document and the project/tender name shall be clearly mentioned. All pages of the IP document shall be initialed by both parties along with company seal.
- f) Tender received without a signed & stamped copy of the Integrity Pact document will be liable to be rejected, and the bidder himself will be responsible for that.
- g) This EOI is covered under the Integrity Pact Programme of TCIL and bidders are required to sign the Integrity Pact Document and submit same to TCIL before or along with the bids.
- h) The integrity Pact Agreement duly signed and stamped by Authorized Signatory & Witnesses has to be submitted in physical form at the time of bid submission. In case of consortium bid, the lead partner shall sign as authorized signatory and the consortium partner as witness.
- i) EOI received without a signed copy of the Integrity Pact document will be liable to be rejected.
- j) In case of Joint Venture, all partners of the joint venture should sign the Integrity Pact. In case of sub-contracting, the Principal Contractor shall take the responsibility of the adoption of IP by the sub-contractor. It is to be ensured that all sub-contractors also sign the IP.
- k) Mediation Clause : In the event of any dispute between management and the contractor relating to those contracts where integrity pact is applicable, in case, both the parties are agreeable, the dispute may be settled through mediation before the panel of IEMs in a time bound manner. If required, the organizations may adopt any mediation rules for this purpose. In case the dispute remains unresolved even after mediation by panel of IEMs, the organization may take further action as per terms and conditions of the contract.

1.11 AUTHORIZATION LETTER / BOARD RESOLUTION

The bidders need to submit board resolution along with authorization letter in Online- through email mode authorizing the signatory to act on behalf of the bidder. The authorized person should be either authorized by Board or an employee authorized by one of the following persons who has the Board Resolution to delegate authorization to other Managing Director

1. Chief Executive Officer
2. The Manager
3. Company Secretary
4. Whole-time director
5. Chief Financial Officer

1.12 MOU/ AGREEMENT

The selected bidder will have to sign a MoU with TCIL before TCIL submits bid to the end client.

The template of Pre-bid MoU documents [(1) with consortium, and (2) without consortium] are enclosed in Section-16.

1.13 SUBMISSION OF FORGED DOCUMENTS

Bidders should note that TCIL may verify authenticity of all the documents/ certificates/ information submitted by them against the EOI. If it is established at any stage of the process that bidder has submitted forged documents/ certificates/ information towards fulfillment of any of the EOI/contract conditions, TCIL shall immediately reject the bid of such bidder(s) or cancel/ terminate the contract and forfeit Bid Security/ Performance Security submitted by the bidder, and debar them from participation in future tenders of TCIL for a period up to 2 years.

1.14 CLARIFICATION FROM BIDDERS

Queries may be asked from bidders for submitting shortfall documents, which will have to be submitted by the bidder within specified date and time. Also, each document submitted against such queries should be signed by the authorized bid signing authority (Clause-1.10) , without which the documents will not be accepted as valid.

1.15 REGISTRATION OF MSE VENDORS

All MSE bidders may be registered on TReDS platform (<http://www.rxl.in>) and MSME-SAMADHAAN portal. Participating MSE bidders shall submit an undertaking regarding the same.

1.16 The bidder must ensure that their bid is complete in all respects and conforms to EOI terms and conditions, EOI specifications etc. including client specifications, failing which the bids are liable to be rejected without seeking any clarifications on any exception/ deviation taken by the bidder in their bid.

1.17 TCIL reserves the right to accept or reject any or all the EOIs without assigning any reason.

1.18 CONTACT INFORMATION

Project Division: TCIL, 10 Darwin Avenue, Quatre Bornes, Mauritius.
Telephone: +230-4280369

Contact Person-

1) Ms. Gargi Malik (AM)
Tel: +230-52935002
Email: gargi.malik@tcil.net.in

2) Mr. Sanindhya Malik (AM)
Tel: +230-58984967
Email: sanindhya.malik@tcil.net.in

3) Mr. Mohit Kumar (Mgr.)
Tel: +230-52513102
Email: tcil@intnet.mu, mohit.tyagi@tcil.net.in

END OF SECTION-1